



**Caritas**  
CAMBODIA

*Ending poverty  
Promoting Justice  
Restoring Dignity*

**ANNUAL REPORT 2019**



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Bishop Enrique Figaredo  
**CHAIRMAN**  
*+ E. Figaredo*



Mr. Kim Rattana  
**EXECUTIVE DIRECTOR**

**Dear Friends,**

This annual report provides an illustration of the very positive results and achievements of all of the programme activities which were implemented by Caritas Cambodia during 2019.

It has been yet another period of success garnered from our tireless efforts and strong determination to empower Cambodian people. We have concentrated our efforts on those who are the oppressed, the poorest of the poor, the marginalised and the vulnerable groups in the country's impoverished communities.

Our determined efforts have significantly improved quality of life, as the population of the impoverished communities become healthier, more involved, more informed, more confident and courageous, more independent and are more equipped with the appropriate skills and knowledge to lead their lives more meaningfully.

Both comprehensive and inclusive development programmes have been carried out through different phases of our projects and have become a pivotal catalyst in building sustainable development for Cambodia.

With our continuous learning processes and perpetual improvements to our institutional capacities, we firmly believe that we will be able to continue effectively and efficiently to deliver lasting changes to both disadvantaged and vulnerable communities.

As a social arm of the Catholic Church, Caritas Cambodia will carry on a shared journey with inclusive love that opens its arms to serve, empower and develop those destitute communities through an inclusive and sustainable process.

We would like to express our sincere appreciation and thanks to all of the people living in our target areas – men, women and youths for their active participation in the various aspects of our projects. We are deeply grateful to all of our partners and donors for their fraternal co-operation, support and collaboration.

Grateful thanks to all of the Caritas Cambodia staff for their commitment, dynamic drive and tireless efforts in providing quality services. Special thanks should also go to the Royal Government of Cambodia, for their continuous support and meaningful collaboration in all our work.

Sincerely yours,

## CARITAS IN CAMBODIA

Caritas Cambodia is the social development arm of the Catholic Church in Cambodia. It is built on the values of Love, Concern, Peace, Unity, Sharing and Brotherhood. Caritas helps the poorest of the poor, in particular, focusing on the most disadvantaged, displaced, and vulnerable people and communities. We strive to promote human dignity, alleviate human suffering, and foster charity, justice and peace. Our services expand across 15 provinces and support Village Development Associations in over 300 villages.





## VISION

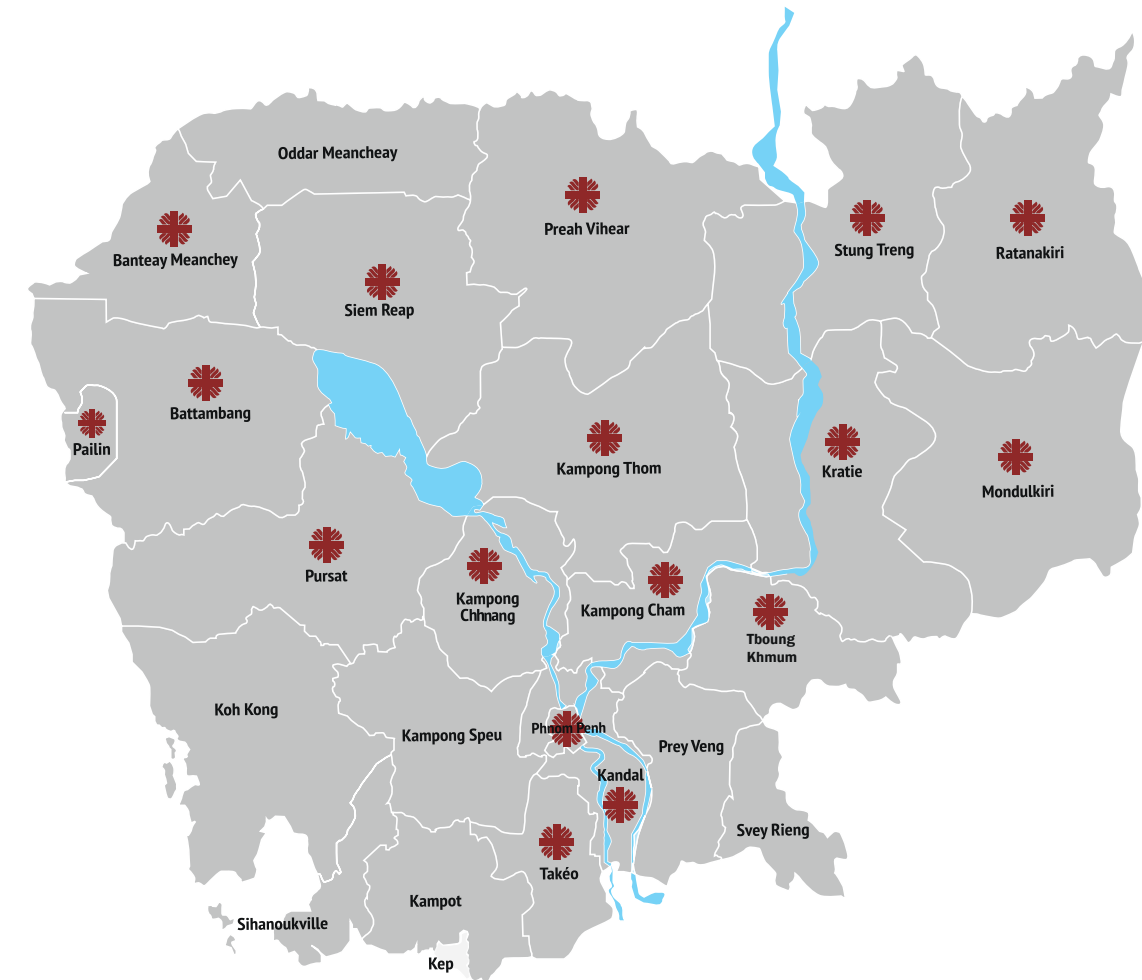
A just society where the rights of the people, especially the poor and marginalised are respected and integral human development is attained.

## MISSION STATEMENT

Caritas Cambodia aims to be an institution to:

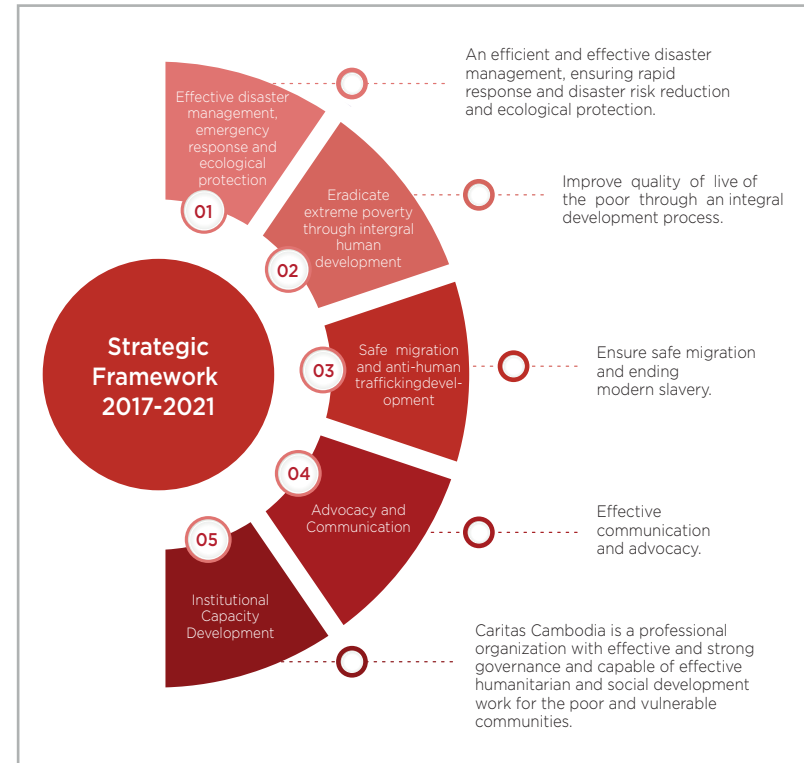
- Contribute to enhance, promote; and protect human dignity of the poor;
- Liberate the poor from the clutch of poverty; and
- Commit to empower the poor through animation and inclusive development.

## CARITAS CAMBODIA ON THE MAP



# OUR STRATEGIC FRAMEWORK 2017 - 2021

The overarching new strategic framework (2017-2021) is to further strengthen the vision of Caritas Cambodia to build a just society where the rights of the people, especially the poor and marginalized are respected and integral human development is attained. The framework has been developed comprehensively with the engagement and consultation of all staff members and our partners. The results from consultations and meetings have been incorporated into concrete action planning and framework. We have identified five strategic orientations on which Caritas Cambodia is going to focus on to achieve in the next five years. The five orientations are interconnected and aligned with the mission statement to enhance, promote and protect human dignity of the poor, liberate them from the clutch of poverty; and to empower the poor through animation and inclusive development.



## THANKING WITH GRATITUDE

On behalf of Caritas Cambodia team, the poor and vulnerable communities, we would like to extend our sincere thanks and gratitude to all partners and donors for your contribution, spiritual support, encouragement, enormous cooperation and partnership.

Your contribution plays a vital role in our mission to provide thousands of Cambodian people such as poor farmers, women, children, the elders, people with disabilities, prisoners, people living with HIV/AIDs, the homeless and victimized people at all levels of the society with the support in need to build their better lives.

**“ Together As Family for Mission of Mercy ”**



# INTEGRATED COMMUNITY DEVELOPMENT

## I. BACKGROUND

The Integrated Community Development Programme (ICDP) is one of Caritas Cambodia's core programme models.

ICDP works at the grassroots' level and is committed to sustainable development for impoverished communities in Cambodia. The programme promotes community empowerment, food security and inclusive economic and social growth. These are

promoted through a community-driven development model, sustainable agriculture practices, inclusive value chains, market linkages and builds long-term partnerships with relevant stakeholders.

The programme works to transform subsistence farmers into commercial farmers with links to the private sector. This will provide a foundation for the accelerated growth of the agricultural sector and strengthen the means of sustainable livelihoods of the smallhold farmers in the target areas. ICDP works with people, namely the Village Development Association (VDA) structure and the federation of VDAs that became the Agriculture Co-operatives (ACs). In 2019, the ICDP was working with 24 VDAs and 6 ACs in 41 villages in Kampong Thom, Siem Reap, Preah Vihear, Battambang and Mondulkiri provinces.

## II. GOAL & OBJECTIVES

The goal of the programme is to improve equitable social and economic

access of the poor and vulnerable, so that people have sufficient food all year round to meet their well-beings and they can live a life with dignity.

### Programme Objectives:

- 01.** To improve the livelihood of smallhold farmers through promoting sustainable agricultural practices, agricultural production value chains and market linkages.
- 02.** To strengthen the function of the VDAs/ACs to act as the critical agent in economic and social development in the community by empowering, mobilising, promoting co-operative businesses and networking.

## III. BENEFICIARY



**PLANNED**  
**1274**

Direct Beneficiaries



**ACHIEVED**  
**1363**

Direct Beneficiaries

#### IV. PROGRAMMES RECORDS OF ACHIEVEMENTS 2019

The farmers at the communities improved agriculture techniques and the concept of sustainable agriculture farming after providing an agricultural training program to 292 farmers and inputs support provision to 163 poor HHs. The immediate outcome of monitoring, about 92% of farmers, applied at least three introduced techniques of the overall community during follow-up. Result of using introduced techniques farmers, 86% of farmers reportedly increased profit in whole commodities, an average of annual profit risen from 2.19 million KHR to 3.57 million KHR compared to before engaging the projects and during monitoring. However, pig production and rice yield found decreased to compare to previous years in some areas due to severe pest damage and long drought, especially in Siem Reap Provinces. Besides, local people

observed more accessible to secure healthy food, both self-producers and nearby farmers. These changes could prove by increased production and productivity of organic vegetables, bio-secure chicken raising practice, and natural rice est.

To improve the quantity and quality of project and market access, farmers have formed a different producer group to coordinate inputs, production plans, quality control, and market linkage with AC and business partners. By 2019, 188 of farmers adapted to organic farming (eco-friendly concept) while others engaged in safe agriculture farming. About 340 of farmers involved in producers groups included chicken producer group (107 HHs), organic vegetable producers (124 HHs), Rice producers group (44 HHs), Passion fruit (35 HHs), Pig producers group (20 HHs), and Rice Seed Producers group (8HHs). In 2019, 126 Poor HHs engaged in family food production for increasing food

consumption, selling surplus, and self-strengthening to involve the production groups, and 20 key farmers responded, providing an agriculture extension service to family food production and producer group. Moreover, 37 of HHs received training to operate the food-processing Program, in kampong Thom, Siem Reap, and Preah Vihear Provinces.

In 2019, the Program delivered several differences of small water irrigation systems and infrastructure for supporting agriculture production, post-harvest management, and expansion market channels of communities. Those infrastructures included 36 water well/hand pumps, 2 Water ponds, 5 Agriculture collective points, 3 Community Outlets.

In 2019, 175 VDA and AC management committee members attended in the capacity development program for strengthening their leadership and management of VDAs and ACs. As

a result, they all improved development concepts of working in-group and joint vision and managing businesses collectively. Six VDAs established, 60% of 41 VDAs and 83% of 6 ACs reported in proper function. By 2019, VDAs member accounted for 1839 HHs, total saving capital calculated at 199.17 million KHR, Rice banks at 9 VDAs accounted for 16.50 tons, and Emergency fund at 18 VDAs accounted for 62.1 million KHR. Moreover, AC members accounted for 605 members, Total AC capital about 886 million KHR, and earned a total annual net profit at 65 million KHR. The poor and the near-poor are more accessible to saving and loans, rice banks, and emergency funds. The improvement of community pleasure, coherence, and vibrancy through the collective development model. There were 80 of low-income HHs access rice banks during the food crisis, three vulnerable HHs received grant support from rice banks, and 107 vulnerable HHs received relief support from emergency found in 2019.

#### V. CASE STUDY

##### “MOVING FROM PRO-CHEMICAL TO ORGANIC FARMING”



*Mr. Ith Ran WAS IN his backyard vegetable farm*

**Mr Ith Ran, 37 years old, has lived in Boeung Ampil village, Prek Chik commune, Rukhakiri district, Battambang province since 2006.** He is one of the most successful farmers who has changed from pro-chemical to organic farming. His family has significantly increased their profit through the ICDP via its support in organic vegetable

production. In July 2019, he joined the project by registering in the VDA and he participated in the savings group, joined the meetings and attended the training on self-sufficient farming. He has received input support from the programme to do start-up demonstrations following organic farming concepts.

He said, “Before, my primary family source of income depended on rice farming on a land size of 2 hectares plus private daily labour, but my family earned very little profit each year. We were limited in investment capital and had poor knowledge of agriculture. I normally used chemical fertilisers and pesticides in my rice farming. Due to the long drought and the high cost of agricultural inputs, I couldn’t earn enough income to support my family.

I needed to get a loan from local moneylenders and Microfinance Institutions (MFIs). I fell into debt and needed to pay high interest rates each month. I decided to find an additional job - providing private labour - to earn more income. In 2014, I left my home to find jobs at the border and in Thailand. Mostly, I worked on chemical spraying. I didn’t care about my health but only about the money.”

He added, “In 2019, I saw other farmers earning a good income from growing cucumbers and eggplants. I decided to grow cucumbers and eggplants, expecting to earn income to pay back the debt. However, I used chemical substances on my farm. Unfortunately, pests and diseases seriously attacked my farm and my harvest failed. I felt hopeless when my debt multiplied. Again, I went to Thailand to find a job so that I could pay back the debt on time.”

for all the input, including seeds, materials and organic fertiliser products. Compared with using chemicals, I earned a good profit. Especially, I feel safer using organic fertilisers. Before, I thought that being organic was too difficult and impossible for me. Now, I understand the process and commit to continuing it. I am thankful to Caritas Cambodia for helping my family and my community. I will try my best to change from chemical farming to organic farming,” he added.



Mr. Ith Ran WAS IN his backyard vegetable farm

After Mr Ith Ran joined the Caritas Cambodia project and received support provided for organic farming in the first cycle, he grew cucumbers and eggplants on 1,900m<sup>2</sup> by applying fully organic techniques. He got around 5,170,000 KHR (\$1,290 US) from the cucumbers and 3,480,000 KHR (\$870 US) from the eggplants. He added, “It’s very different after attending the training. You know I got a huge income from selling those organic products. I spent only 2,330,000 KHR (\$582 US)

His success is a good model that motivates other farmers in the community to consider changing their harmful practices to apply organic farming instead. Other farmers nearby came to see his farm and they discussed with each other about the process, techniques and market opportunities. In the short term, the project will mobilise new smallhold farmers to form themselves into producer groups and make an official agreement with outside buyers.



Mr. Luth Leang take care his chicks

**“NEWLY INTRODUCED TECHNIQUES ON EGG HATCHERY PRODUCTION MAKE A POSITIVE CHANGE TO A FAMILY’S INCOME”**

**At 39 years of age, Mr Luth Leang lives in Prahut village, Lvea commune, Puok district, Siem Reap province and he is married to Mrs Sok Channa and they have two daughters.**

Their primary sources of income are from wine-production, pig-raising,

working in construction and chicken raising. However, those activities stopped due to fluctuations in the market, pest outbreaks and a lack of decision-making skills.

Mr Luth Leang joined the VDA in 2018 and being a VDA member, he has strong commitment and more self-confidence. He used to join in various meetings conducted by the VDA. He also attended a lot of training courses conducted by the project,



especially on artificial insemination on egg hatchery production techniques, which was his love. After he was trained, he started a pilot at home by raising about 30 hens and 4 roosters. During that time, his production did not go well due to a lack of knowledge according to the newly introduced techniques. However, he tried his best through learning by doing and via the technical support staff. A few months later, his operation starting to get better because of the good market. Chicken raisers within the community began to purchase his chicks due to good quality seeds and the fact they were easy to access. Mr Leang said, "I believed in artificial insemination on egg hatchery production techniques. These techniques have replaced the existing techniques, which I used to apply before. It is appropriate, which can provide good results for the current situation of the market demands and the ease of taking care of the chickens. Before, I needed to spend a lot of money to construct a chicken house

and in an individual cage, I could put only 6-7 chickens. I would spend a longer time and also produce fewer chicken eggs per day and it didn't meet the demands of customers. But right now, I can produce quality eggs and consistently meet the supply and demand. So it's the most significant result at my farm now". As evidence, he has started constructing chicken houses with small cage installations, seed selection and egg

hatchery machines for installing medicine and vaccine preparations. He started to produce sperm using effectively introduced techniques. His farm also does proper cleaning using lime and which kills all the germs. More importantly, regular vaccinations and treatments have also been applied. Day by day, his production is going well and every month chicks are supplied to chicken raisers within the community and also outside the village.



Mr. Luth Leang is checking chicken egg

He said, "At least 800 chicks were supplied to customers and at this rate, I could get a regular income of about 4 million KHR per month. This result makes me feel happy and has a specific benefit as a home-based career. More importantly, I have enough time to take care of my family and others."

Currently, besides, selling chicks he can also earn an income from technical training fees and selling egg hatchery machines to the amount of about 16 million KHR to support his family. The VDA president of Prahut village,

Mr Long Ray, stressed that, "The artificial insemination on egg hatchery production is a good technology that can supply chicks based on market demand and ensure the high safe survival rate of chicks. These eggs can be supplied to a producer group member to improve their livelihood and quality of life."

Furthermore, he plans with his family to expand this production, so that he can produce about 2,500 chicks per month and extend the chicken seed up to 360 per head in 2020. Besides

this, he would like to strengthen his capacity more on these techniques to cope with any outbreak of pests and become a skilled farmer, who can assist the community people when needed as a local resource person.

Finally, he would like to express his gratitude and thanks to the VDA, Caritas Cambodia and Caritas Spain for their excellent support to his village, both their technical and financial support, which has promoted livelihood improvement for poor households in the rural community.

## OUR DONORS/PARTNERS





## IMPROVING QUALITY OF MATERNAL AND CHILD HEALTH CARE AT COMMUNITY

### I. BACKGROUND

During the 2019 fiscal year, continuing to address the health needs of communities has remained a top priority for Caritas Cambodia.

Caritas Cambodia recognises that improving the overall well-being of the people, particularly those in low income communities, is vital towards sustainable development. Caritas Cambodia's initiative is working through both the Integrated Management of Childhood Illness (IMCI) Strategy and also at the hospital level to address the issues of maternal and child health care.



*The Caritas Cambodia's booth in the World Breast Feeding Week event on August 5th 2019 in Siem Reap province.*

#### The focus is:

- 01.** to train Village Health Support Groups (VHSGs) to teach families about the importance of nutrition, immunisation, primary health care education, ante-natal care and post-natal care (ANC/PNC), safe water, hygiene and safe delivery in a health facility;
- 02.** to strengthen the capacity of health providers, including management and clinical staff;
- 03.** to improve medical and non-medical waste management practices; and
- 04.** to upgrade small-scale infrastructure within health facilities and communities. All of these are working together with the multi-stakeholder partnerships of the Ministry of Health (MoH) and the frontline care Health Centres (HCs) and VHSGs to create a safer world for mothers, infants, young children and communities in general.



**Summary of Main Activities:**

- Capacity building for health providers;
- Providing eye care training;
- Providing first aid training;
- Providing Community-Led Total Sanitation (CLTS) training;
- Providing nutrition & food security training;
- Community facilitation skills training;
- Asset Based Community Development (ABCD) approaches' training;
- Vegetable planting & animal husbandry training.
- Awareness education on primary health care;
- Awareness education on communicable & non-communicable diseases;
- Providing medical & non-medical equipment;
- Awareness raising about personal hygiene & community sanitation;
- Providing hygiene & sanitation materials;
- Financial support for referrals & emergency cases;
- Supporting families with child malnutrition.
- Improved small scale infrastructure;
- Toilet construction for vulnerable households;
- Handwashing facilities' provision for primary schools;
- Community water well construction;
- Family water pond construction;
- Promotion of home gardening activities;
- Providing bio-sand support.



**DIRECT  
BENEFICIARIES  
38,197**



**INDIRECT  
BENEFICIARIES:  
31,288**

- Awareness raising on primary health care provided to 8,808 of the target population;
- Nutritional support provided to 116 women and children;
- De-worming and Vitamin A tablets distributed to 9,900 children;
- Education on personal hygiene provided to 11,664 community members and primary school students;
- Provision of school materials to 3,161 primary students;
- Full schedule of immunisation (5 vaccinations) for 864 infants under 1 year old;
- Full vaccination of Tetanus Toxoid (TT2 & TT5) for 1,083 pregnant women and women of reproductive age;
- Increase of 1,617 pregnant women who delivered their babies at HCs with the help of professional midwives;

- Provision of 7 handwashing facilities, 3 hand pumps, 196 toilets, 114 bio-sand water filters, 6 family water ponds, 2 bicycles, 145 dustbins and 14 kilos of rice to the most vulnerable;
- Financial referral support for 121 malnourished children and 55 complicated delivery and emergency cases;
- Formula milk distributed to 9 babies and 100 babies receiving relief kits;
- Improving competencies of 172 (77 female) VHSGs, Mother Support Groups (MSGs), Traditional Birth Attendants (TBAs), primary school teachers and project staff;
- Increasing the knowledge of 40 TBAs.

**II. RECORD OF ACHIEVEMENTS 2019**

- **Immunisation**  
The immunisation programmes were provided through the support of outreach activities. The Expanded Programme on Immunisation (EPI) Outreach reached 37 remote villages, of which 864 infants under 1 year old received the full scheduled

immunisation programme (5 vaccinations), 581 pregnant women received TT2 and 502 women of reproductive age received TT5.

- **Primary Health Care Education**  
8,808 members of the target population participated in primary health care education related to infectious and non-communicable diseases and safe drinking water. Health promotion reached the local communities due to the good co-operation with the relevant stakeholders, such as MSGs, VHSGs and the local authorities, with technical support from the health centres and operational district staff. The outreach education improved basic knowledge for all the health care providers such as knowledge on the identification and prevention, protection and referral for treatment at health facilities.
- **Improved Nutrition Amongst Underweight Children & Pregnant Women**  
Undernutrition remains one of the most important underlying causes

of high maternal and child mortality. To address the causes, improved nutrition amongst underweight children and pregnant women remains a focus that reached 2,850 (2,080 female) participants through health nutrition education. 261 out of 9,623 malnourished children were identified by weight and 40 (23 girls) were classified as having severe malnutrition and were referred for treatment at health facilities. 9 (4 girls) infants received formula milk (Dumex) due to the mother's sickness and providing insufficient breast milk, 51 post-partum mothers got nutritional support, 65 malnourished families and 14 destitute families received rice support.

- **Improved Water Sanitation & Hygiene (WASH) Infrastructure Promoting Personal Hygiene**

Access to safe drinking water and improved health and sanitation is a fundamental element of healthy communities and it shows nutritional gains that could be achieved

with improved WASH. Therefore, the awareness of education on personal hygiene and sanitation was carried out and hygiene materials were provided. Safe drinking water equipment was provided and distributed to target households and schools to prevent children from being at risk. The improvement of small-scale infrastructure helped the target population have access to safe drinking water for household consumption and for small-scale agricultural purposes. Proper hygiene and sanitation also helped to prevent higher rates of infectious diseases such as diarrhoea and pneumonia in the communities.

- **Strengthening the Capacity of Health Personnel & Project Staff**

In-house and overseas' training in both soft and hard skills aimed to enhance technical knowledge. These skills can change the behavior of an individual to improve the quality of their work, so that professional services can save lives.

### III. SUCCESS STORY

#### Case Study: An Infant Accessory Kit Encourages A Poor Pregnant Woman To Deliver Her Baby At The Health Centre

Interview & report written by Ly Sengmai, Community Health Facilitator) Mrs Nhem Sola, a 35 year old lives in Robonh village, Morokot commune, Choam Ksan district, Preah Vihear province. She has 5 children and the youngest infant is only 15 days old.

It is impossible to calculate the monthly income of the family because it depends on a particular day what work they are doing. It's only know that the salary of a labourer is \$5 US per day per person. The planting of crops include lemongrass, water greens, wax gourds, bitter melons, cabbages, potatoes and other vegetables. These are the sources of food and income for the family, whilst the salaries from their labour and planting are used for household consumption and to support their children at school.

Mrs Nhem Sola said, "Most of the time, I had to go to the forest to pick



*A Poor pregnant woman receive baby kit*

forest products, such as different leaves, mushrooms, bamboo shoots, rattan and resin to sell at the local market to get some income to support my family. During the rainy season, me and my children went out to streams and ponds, catching frogs, crabs and fish both to sell and use as food for our family members."

Poor living conditions and being far away from health facilities led her to deliver her baby using a TBA at home and she has done this three times already. Also, she had limited knowledge about safe delivery at first and that is why traditional delivery practices were still her first choice. This is despite the fact that she got sick after delivering a baby and took traditional tree roots and herbs given to her by local healers.

Later on, Caritas Cambodia's intervention reached the village where she is currently living. Fortunately, she participated in the primary health care awareness raising training and other activities of the Caritas Cambodia project. She then gained knowledge about these different topics and applied this knowledge at home with support from the VHSG and the Caritas Cambodia project.

Through these interventions, Mrs Nhem Sola changed her behaviour and has accessed safe health facilities during her remaining pregnancies. She said, "Knowledge of safe delivery has helped minimise any high risks during my pregnancies, which I now feel is safe for both myself and the babies.". She is delighted with the work of the Caritas Cambodia team and the great support from the VSHG". Besides such support, she also received a relief kit at the health centre from the health provider, in which the items help to reduce some expenses during the post-delivery period.

Lastly, she expressed sincere gratitude and thanks to all of the stakeholders who have always taken good care of her family and who care about her community. She hopes that Caritas Cambodia will continue the project and will continue to help the poor.

### OUR DONOR/PARTNER





## MOTHER AND CHILD HEALTH PROJECT IN 3 REGARD HOSPITAL KAMPONG CHHNANG PROVINCE

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### I. BACKGROUND

‘Improving the quality of maternal and child health care services in 3 hospitals in Kampong Chhnang province.’

This project aims to contribute to the reduction of preventable neonatal mortality, mortality in children under 5 years of age and maternal mortality in Kampong Chhnang province. It seeks

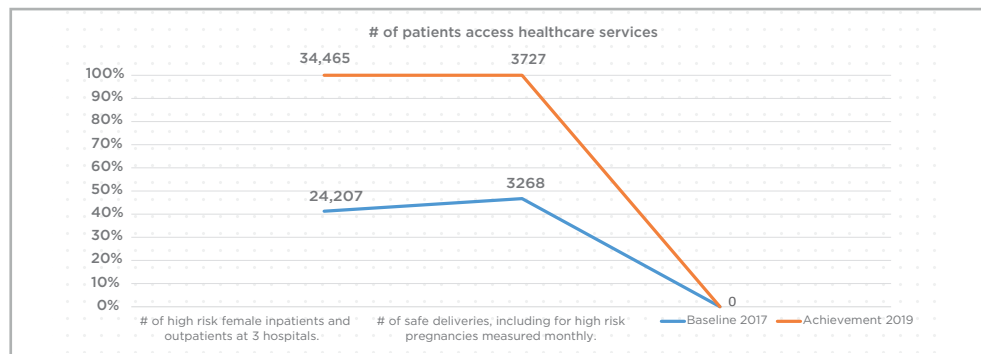
to improve the quality of maternal and newborn health care services in Kampong Chhnang province, with a specific focus on neonatal care. The project targets one provincial hospital (CPA3) (Complementary Package Activities) and two referral hospitals (CPA1) located in Kampong Chhnang province. This project will be achieved through improved management systems at each hospital, increased standards of health care facilities and enhanced competencies of staff, as well as targeted dissemination of health-related messages amongst the hospitals’ clients. In order to accomplish the project goal, 3 main outputs have been identified:

**O1:** Increasing effectiveness and efficiency of management systems in 3 target hospitals ensuring cost-effective and quality health services by strengthening the key management competencies of senior management staff;

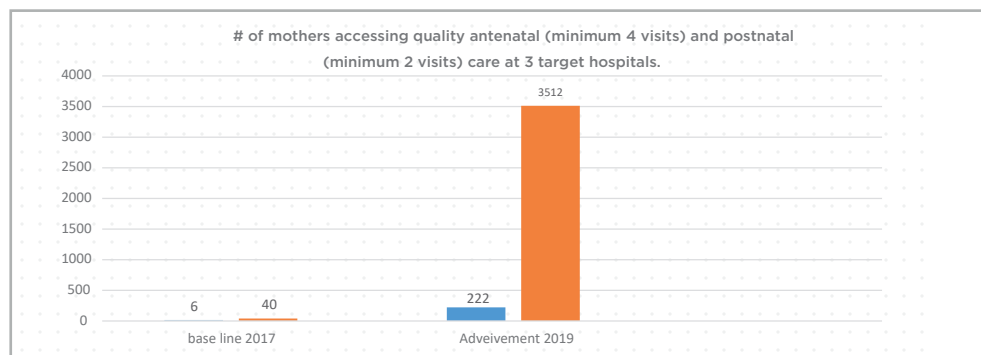
- O2:** Enhancing the quality of maternal and child care through the provision of capacity building for medical staff and by improving the premises of the prenatal and post-partum departments of CP3; and
- O3:** Setting basic hygiene and sanitation standards, securing access to safe drinking water and medical and improving non-medical waste management in the 3 target hospitals.



**Performance Indicators:**



There is evidence which shows there has been an increase in the number of services delivered at the health facilities due to the contribution of the project intervention. There have been more deliveries and no mortalities, if we compare the statistics with the baseline survey carried out in 2017.



Through the project interventions, there was a significant increase in Antenatal Care (ANC2) and Postnatal Care (PNC2) cases when compared to the baseline data. These figures demonstrate a great improvement in services.

**Small Scale Infrastructure Upgrading of a Maternity Ward, Toilets & Hand-washing Areas:**

The 9 month renovations were completed for a maternity ward and gynaecological building in CP3. The construction of a concrete square post was equivalent to 25cm x 25cm. The ceiling was completely replaced and a new one installed, the flooring was replaced and the layouts were modelled using modern designs. The exteriors and interiors were repainted and all of the mechanical plumbing and electrical systems were replaced and relocated as part of safety management. Finally, medical equipment and materials were purchased, delivered and installed.

There were 2 handwashing areas repaired at CP3. 2 new handwashing areas were installed at both of the CP1 hospitals. The installation of hand-washing areas were to be used by both inpatients and outpatients and their relatives. Both health providers and

users now have access to free safe drinking water. More importantly, the handwashing areas will help to inform the general population about the need for better hygiene and the need for regular handwashing, especially before eating and after defecating. Also, it will hopefully promote behaviour change amongst both health providers and users.

The provision of 3 toilets (for 15 rooms) in the health care facilities serves to prevent infections and the spread of disease and will protect both the staff and patients and uphold the dignity of vulnerable populations, including pregnant women and the disabled.

**STRENGTHENING CAPACITY BUILDING:**

NO	TRAINING TOPICS	# OF TRAINEES
1	Leadership Management for Hospital Management Committees (HMCs)	15 (HMC members)
2	Financial management for HMCs	15 (HMC members)
3	Financial procedures & software data management systems	9 (5 females)
4	Immediate newborn care practices	21 (clinical staff) 4 (doctors)
5	Training of Trainers (TOT) on Infection Prevention & Control (IPC) curriculum	4 (clinical staff)
6	IPC	207 (134 females) hospital staff

**OUR DONOR/PARTNER**





## CENTER FOR CHILD AND ADOLESCENT MENTAL HEALTH (CCAMH)

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### I. BACKGROUND

The Caritas Centre for Child and Adolescent Mental Health (Caritas-CCAMH) is a collaborative programme between Caritas Cambodia and the Royal Government of Cambodia's Ministry of Health.

It's goal is to provide quality services for children with neuropsychiatric, developmental and mental health disabilities and to achieve health and educational equity through early identification, counselling and a multi-modal therapy. The main objective is to empower these excluded children and young people and those at risk for exclusion in communities, schools and prisons due to disability. It also includes those affected by disaster resulting from climate change through a comprehensive process of resilience-building, development promotion and service delivery. In the future, Caritas-CCAMH is envisaging to develop into a centre for human resource development in the field of child and adolescent mental health for Cambodia, Myanmar, Laos and Vietnam (CMLV countries) promoting social inclusion by strengthening the social work sector in Cambodia.

### II. ACHIEVEMENTS OF CARITAS-CCAMH BLOSSOMING TO BE A CENTRE FOR HUMAN RESOURCE DEVELOPMENT 2019

The Caritas-CCAMH team have conducted several workshops for parents, caregivers and staff of the government and other Non-Governmental Organisations (NGOs) working in the disability sector in partnership with resource persons from India, the UK and volunteers from Germany and Sri Lanka. 23 caregivers and staff from the education, health and disability sectors took part in a workshop on "Sensory Integration Therapy for Children with Autism" held from 30<sup>th</sup> July - 2<sup>nd</sup> August 2019. After the workshop, the participants understood about sensory systems and learned the assessment tools and strategies to help children with Autistic Spectrum Disorder (ASD).



Professor Richard Rose from Northampton University facilitated a workshop on Social Inclusion on 15th August 2019 held at the launch of the Bundesministerium Für Wirtschaftliche Zusammenarbeit (BMZ - German Federal Ministry for Economic Development Cooperation) supported programme, which led to a better understanding of inclusion and exclusion of vulnerable persons living with psycho-social and physical disabilities. 28 participants from various NGOs, government sectors and the Catholic Alliance for Charity and Development (CACD) took part to make holistic plans to build an inclusive society.



Group discussion on promoting social inclusion, facilitated by Professor Richard Rose from Northampton University, UK.

The Caritas-CCAMH team held a workshop on “Working Among Children with Developmental Disabilities and their Caregivers” from 16<sup>th</sup> - 20<sup>th</sup> December 2019, in partnership with the Multi-Agency International Training & Support (MAITS) from the UK. 25 participants from Caritas-CCAMH, Caritas YDP (Youth Development Programme) Kandal, Chey Chumneas Referral Hospital, the Growing Special Education School, Karuna Battambang, Khemara, the Sharing Foundation and others took part. They learnt about the domains of child development, types of

developmental disabilities, appropriate feeding techniques, the importance of play and mobility using the MAITS guide for parents. Caritas-CCAMH is gearing up to be a centre for human resource development with the support of international agencies, resource persons and volunteers from other countries.

During 2019, Caritas-CCAMH served more clients than in previous years (7,512 in total - 5,250 boys and 2,262 girls), which included 1,213 new clients and 6,299 follow-up clients, which is a significant achievement.



### III. SUCCESS STORY

#### Success Stories of Bora & Komar - Marching Towards Independence

The mother of Bora, a 10-year-old boy with intellectual disability (ID) and epilepsy, from Orang Ov district, Tboung Khmum province had sought help from many private clinics in vain, until she met Caritas-CCAMH’s community health worker. He attended the monthly outreach service at the Kampong Cham Church campus, after which he is now able to dress, eat and take a bath by himself with only a little support from his mother.

Komar, another child is also free of convulsions after receiving anti-epileptic drugs from Caritas-CCAMH physicians.





#### IV. QUOTE BY A MOTHER OF CASD:

Parents and caregivers of children with autism spectrum disorders (CASD) are stressed and suffer from mental health problems and to mitigate this, the Caritas-CCAMH team has organised mindfulness and yoga sessions.

A mother remarked, “...My son played alone, did not respond or look into our eyes and was different from other children. After being helped at Caritas-CCAMH, I now understand about autism and my son can communicate using short sentences. He can read and write a few words and join in the group activities at school”. She would like to say to other parents that, “...I have hope for my child with autism, so please be patient to teach them and seek help as early as possible.” She was thankful for the Caritas partners and Caritas-CCAMH team, who provided not only service to CASD but also it was an



Mothers at yoga session

opportunity for parents to learn yoga to reduce stress and improve the quality of their lives.



#### V. AUTISM AWARENESS WEEK & THE VISIT OF REPRESENTATIVES FROM THE BELGIAN EMBASSY



Mothers received congratulations from Her Excellency, Mrs Nhem Morokot, Secretary of State, Ministry of Women Affairs

Autism Awareness Week (from 1<sup>st</sup> - 5<sup>th</sup> April 2019), was celebrated in collaboration with parents of children with autism, highlighting the theme “Empowering Mothers, Promoting Inclusion”. The Caritas-CCAMH team offered free consultations, art-based

activities, yoga sessions to mothers and workshops were held on Parent-Child Interaction, Sensory Integration Therapy, Picture Exchange Communication and Structured Teaching for teachers, parents, and caregivers of CASD. The Secretary of State,

from the Ministry of Women’s Affairs and the Ambassador of the Embassy of India in Phnom Penh, were the chief guests on the concluding day when around 200 people, including CASD and their parents, caregivers and staff from other NGOs joined



Louvain Cooperation delegation at Doun Bos village, Chamkar Leu district, Kompong Cham province.

The delegation from the Directorate General for Development and Cooperation (DGD), Belgium and the Belgian Ambassadors of Louvain Cooperation visited the inclusive development programme activities. They visited Doun Bos village, Chamkar Angdoug commune, Chamkar Leu district, Kampong Cham province on 2nd December 2019. They were very appreciative of the community education sessions on the importance of the first 1,000 days of life, mother-infant interaction and early childhood care for promoting brain development by the health centre staff, volunteers for child development and the Caritas-CCAMH community team.



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## TAKEO EYE HOSPITAL

### I. BACKGROUND

In 1996, the concept of an eye hospital to train Cambodian doctors and nurses came into being when the Maryknoll - Community Based Rehabilitation Programme for the Blind came across numerous patients needing eye treatment.

With the assistance of the Provincial Health Department, they renovated the former Tuberculosis (TB) hospital to become the Takeo Eye Hospital (TEH), which received its first patient on 8th February 1997. By 2000, TEH was handed over to Caritas Cambodia, so it was renamed the Caritas Takeo Eye Hospital (CTEH) in 2010, when the inauguration of the new hospital building was celebrated. awareness promotion, 2) Vocational skill development; and 3) Social.

The hospital continues to carry out a Memorandum of Understanding (MOU) with the Ministry of Health (MoH) to train doctors and nurses and other personnel to provide eye care services and to develop rural vision centres. The new building of the CTEH with 64 beds was inaugurated on 6th April 2010, by His Majesty King Norodom Sihamoni.

#### VISION

CTEH is to be an agent in reducing poverty by providing compassionate and quality tertiary care through efficiently trained staff and equipped with appropriate ophthalmic equipment, instruments and medicines

#### MISSION

To provide quality diagnostic, curative and rehabilitative eye care to eliminate preventable and treatable blindness. To train eye personnel in the provision of quality eye care and conduct relevant research to eye conditions in Cambodia and neighbouring countries.

#### GOAL

To provide quality services with compassion and gentleness which is accessible to patients, especially those who are in need.

## II. PROGRAMMES RECORDS OF ACHIEVEMENTS 2019

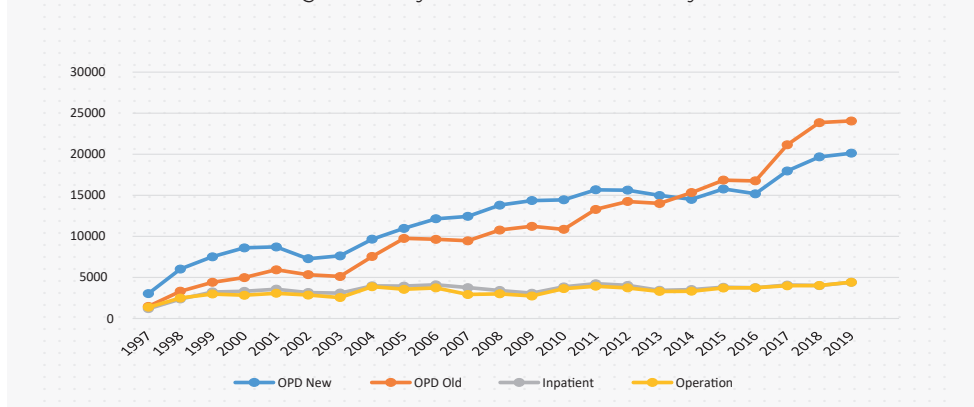
CTEH is a comprehensive eye care programme of Caritas Cambodia which has been the single most extensive eye care programme in the country since 1997.

### 01. hospital eye care service delivery:

Based on hospital statistics from 2019, the number of consultations for the whole year totalled 44,199 cases (adult males: 15,362, adult females: 24,122, boys: 2,700, girls: 2,015). This shows a 2% increase if compared to the statistics from 2018.

- In-patient care totals: 4,780 patients (adult males: 1,730, adult females: 2,929, boys: 72, girls: 49). This shows a 19% increase from 2018.
- Surgery totals: 4,796 cases (adult males: 1,727, adult females: 2,953, boys : 64, girls: 52). This shows a 19% increase from 2018.

Chart Showing CTEH Eye Care Service Delivery 1997 to 2019



- Total cataract operations: 3,371 cases (adult males: 1,302, females: 2,041, boys: 18, girls: 10). This shows a 22% increase from 2018.

### Surgical Cataract Outcome in 2019:

#### Outcome at discharge:

40.6% good, 49% borderline and 10.4% poor outcome.

#### 1<sup>st</sup> follow up after 1-3 weeks:

(77% presented for follow up) with best Visual Acuity (VA) 78.4%.

#### 2<sup>nd</sup> follow up after 4-11 weeks:

(62% presented for follow up) with best VA 80.6%.

#### 3<sup>rd</sup> follow up after 12 weeks:

(28.5% presented for follow up) with best VA 82.7%.

#### Total case complications:

9.1% (1.7% vitreous loss, 0.2% capsular rupture without vitreous loss, 0.2% zonular dehiscence, 0.1% retained lens matter, 2.8% striate keratopathy, 0.1% endophthalmitis and 4.1% other complications).

- Total number of spectacles provided 4,041 pieces (adult males: 1,529, adult females: 2,334, boys: 143, girls: 134). This shows a 17.68% increase if compared to 2018. 17.68% increase compare to 2018.

## 02. Community Ophthalmology/Community Outreach:

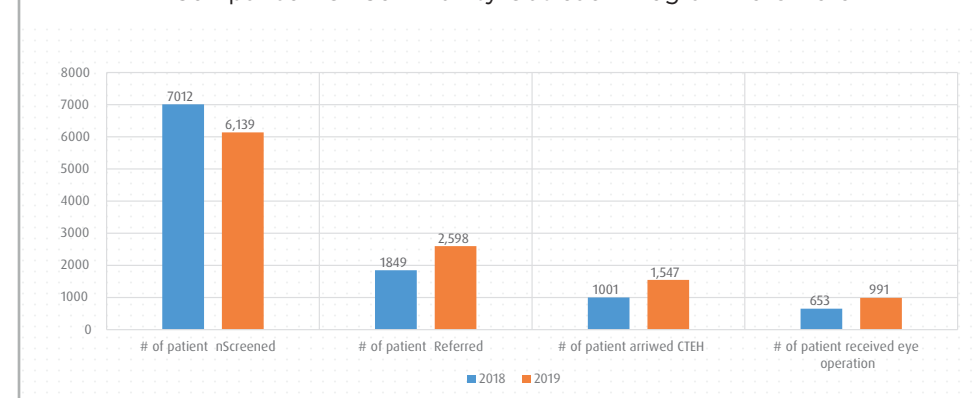
The Community Ophthalmology Programme of the CTEH conducts primary eye screening, eye health education and eye health promotion. This includes monitoring technical primary eye care at health centres and at the community level to, increase the volume of referrals and walk in patients into hospital. Based on 2019 community outreach screening statistics:

- 6,139 (Adult M: 2,126, F: 3,468 and Children age 0-14 years old M: 19, F: 31) people were screened by screening team and the three field facilitators who are located in the Takeo province. Besides that, 2,598 patients referred to CTEH for further treatment/surgery (Adult M: 873, F: 1,725), 1,547 patients arrived hospital for treatment (Adult M: 493, F: 1,054), so 59.55% of referral patient have entered the hospital for further treatment.

- 6,139 people (adult males: 2,126, adult females: 3,468, children aged 0-14 years old: boys: 19, girls: 31) were screened by the screening team and the 3 field facilitators who are located in Takeo province. 2,598 patients were referred to CTEH for further treatment/surgery (adult males: 873, adult females: 1,725). Of these, 1,547 patients arrived at the hospital for treatment (adult males: 493, adult females: 1,054), so 59.55% of referral patients actually entered the hospital for further treatment.

- Related to low vision services, in collaboration with Krousar Thmey (KT) and the eye units, basic small vision training for refractions of eye units was provided at the target area for KT. This included Phnom Penh Thmey Blind School, Kampot Blind School, Siem Reap, Tboung Khmum, Battambang, Siem Reap and Neak Loeung Eye Units. The training helped to build capacity and knowledge on clinical low vision assessment

Comparison Of Community Outreach Program 2018-2019



In 2019, the CTEH team conducted a refresher training for refractionists who came from KT's coverage area and CTEH did field visits to Phnom Penh Thmey and Kampong Cham Blind Schools. So, 57 students received a low vision assessment (17 girls and 40 boys), 41 students received a prescription and 41 students were provided with spectacles and low vision devices. Besides this collaboration, CTEH provided low vision services at the hospital base and 94 people received a low vision assessment (52 males and 42 females). 90 people were prescribed as having low vision issues and 92 people received spectacles and low vision devices.

### 3. TRAINING AND WORKSHOP

#### SERVICES:

- **Ophthalmology Residency Training**  
This training was under the umbrella of the National Programme for Eye Health (NPEH) and the University of Health Sciences (UHS) in Phnom Penh. It was upgraded from the Basic Eye Doctor (BED)

programme in 2007. The course is officially managed by the UHS and practical training is handled by training hospitals such as CTEH, Preah Ang Doung Hospital, the Khmer-Soviet Friendship Hospital and the Ramathibodi Hospital of Mahidol University in Thailand. The Royal Australian and New Zealand College of Ophthalmologists (RANZCO) and the American Academy of Ophthalmology (AAO) also contributed resources to the course.

There were 29 residency ophthalmology students who came from different promotions for clinical practice. These included, batch 13 of year one (5 students), batch 12 of year two (6 students) and batch 11 of year three (18 students). They did their clinical practice training at the following hospitals - CTEH, Preah Ang Doung Hospital and the Khmer-Soviet Friendship Hospital.

Based on CTEH statistics, these students performed 1,198 (female: 805, male: 393) of surgical cases and 886

(female: 603, male: 283) of cataract surgeries with close monitoring by the CTEH ophthalmologists.

- **Diploma in Ophthalmic Nurse (DON) & Bachelor Degree in Ophthalmic Nurse Training (ONT)**

This course is a one-year training curriculum that was upgraded from the Basic Eye Nurse (BEN) course by CTEH in 2005 with the collaboration of the Regional Training Centre Kampot (RTCK), the NPEH and the Human Resources (HR) Department of the MoH. However, by 2018, this course was handed over to the UHS to deliver. However, CTEH is still providing trainers (Mr Nol Rothna, Mr Ken Punlork and Ms Pring Kimny) to provide lectures and the relevant activities for this training courses.

- **Participation of Doctors & Nurses in Continuing Medical Education (CME) for the Cambodian Ophthalmology Society (COS):**

On 7th - 8th November 2019, COS organised the 17th Conference of

the COS in conjunction with the 4th ASEAN Ophthalmology Society (AOS). It was held at the Sokha Hotel in Siem Reap. CTEH sent 6 medical staff (3 ophthalmic nurses, 2 ophthalmologists and 1 programme director) to participate in this event, which was supported by Caritas Cambodia. It was a great event in that many things were learnt and experiences were shared by different local and international hospitals and training institutions.

- **Participation in Providing Refraction Training with the NPEH:**

This course was organised by the NPEH in collaboration with Non-Governmental Organisations (NGOs). Its purpose was to enhance/strengthen the knowledge and skills of ophthalmic nurses and secondary nurses on refraction to ophthalmic patients. CTEH sent 2 senior refractionists (Mr Nol Rathna and Mr Moul Serey-roth) as trainers and they provided lectures and demonstrations for

the trainees on refraction at the Khmer Soviet Friendship Hospital.

- **Refresher Training Course & Follow Up Visits to Monitor the Performance of Low Vision Services:**

A low vision training course was provided to 5 trainees from Tbong Khmom, Neak Leung, the Battambang Eye Units and KT in 2018. As follow up, Ms Pring Kimny, a specialist low vision trainer with the CTEH refractionist team conducted a refresher training course for 4 trainees from the Soth Nikum Referral Hospital, the Provincial Health Department (PHD) in Siem Reap, Neak Loeung Eye Unit and the National Institute for Special Education (NISE) at CTEH from 25th to 26th June 2019. Additionally, the team also conducted follow up visits to monitor the low vision practice of the trainees located under the coverage area of the KT Blind Schools of Phnom Penh Thmey and Kampong Cham.

- **Primary Eye Care (PEC) Training:**

From 16th - 18th July 2019, the CTEH team with trainers from the PHD Preah Vihear conducted a PEC training for 22 volunteers from the Village Health Support Groups (VHSGs) from 12 villages in Sangkum Thmey district, Preah Vihear province. Caritas Cambodia supported this training.

- **Hospital Management Training:**

This training was conducted by the CTEH team in collaboration with the Takeo Provincial Referral Hospital. The objective of the training was to improve the quality of health care service delivery in each health facility in Kampong Chhnang province by exchanging current practice experiences and learning new things from different health care implementers. 17 key people from the PHD and the 3 Referral Hospitals of Kampong Chhnang province were supported by Caritas Czech Republic and Caritas Cambodia fully participated in the 3 days' training at the CTEH.

**Staff Capacity Building:**

NO	NAME OF STAFF MEMBER	POSITION	SUBJECTS/COURSE	INSTITUTION/VENUE	DATE
1	Dr. Sun Bunthoeun Mr. Moul Serey Roth Mr. Ken Punlork	Ophthalmologist Deputy Head Nurse Training Coordinators	Rapid Assessment for Avoidable Blindness (RAAB) Survey training	Phnom Penh & target community areas organised by the NPEH	8 <sup>th</sup> -16 <sup>th</sup> Jan 2019
2	Mr.Chum Samith Mr.Nget Pheakdey	Deputy Head Nurse Community Coordinators	Census Surveys	Takeo Planning Department	27 <sup>th</sup> -28 <sup>th</sup> Feb 2019
3	Dr.Neang Mao	Medical Manager	Asia Pacific Academy of Ophthalmology (APAO) Congress	Queen Sirikit National Convention Centre, Bangkok, Thailand	7 <sup>th</sup> -9 <sup>th</sup> Mar 2019
4	Mr.Nol Rothna,	Head Nurse	Participated in Asia Pacific Council of optometry Meeting	SMX Convention Centre, Manila, Philippine	June 17, 2019
5	Mr.El Nimeth Ms.Tim Nary	Hospital Administrator & Accountants Officer	NAVISON Financial System of Caritas Cambodia	Caritas Cambodia, Phnom Penh	18 <sup>th</sup> -20 <sup>th</sup> Jul 2019
6	Mr Men Chenda Ms Yong Channou Mr Thea Samnang Ms Heng Nadanou	Staff nurses	Internal Upgrading to Bachelor Degree of ONT (1 Year Course)	CTEH, Takeo	Jul 2018-Aug 2019

7	MPH.Te Serey Bonn Dr.Neang Mao Dr.Sun Bunthoeun Mr.Nol Rothna Ms.Sam Pomsreyvath Ms.Meas Rotha	CTEH Director Medical Manager Ophthalmologist Head Nurse Ophthalmic Nurse Ophthalmic Nurse	18 <sup>th</sup> Cambodian Ophthalmological Society Annual Congress held in conjunction with 4 <sup>th</sup> AOS	Sokha Hotel, Siem Reap	7-8 <sup>th</sup> Nov 2019
8	MPH.Te Serey Bonn	CTEH Programme Director	National Workshop Disseminating the Results of RAAB 2019 & Review of the National Strategic Plan for Blindness Prevention & Control	Phnom Penh Hotel, Phnom Penh	30 <sup>th</sup> Oct 2019
9	All staffs	All level (Director, Manager, and staff	Annual program Review and prepare planning for 2019	DON BOSCO Technical School Kep province	21-22 <sup>th</sup> Dec 2019





Mrs. Suo Yuon is accompanied by her granddaughter

### III. SUCCESS STORY

**Mrs Suo Yuon, 63 years old, is married with 5 children and she is living with her disabled husband and granddaughter in Chuos village,** Chikhma commune, Treang district, Takeo province. This is around 60km distance from the CTEH. She had vision difficulties that

were a barrier and limited her daily life activities, such as housework, feeding the chickens, cows and other domestic animals at her house. Most of the time, she was guided by her granddaughter to any outdoor social event in the village. However, she spent a lot of time taking care of her disabled husband because he can do nothing.

Therefore, her family's finances only provide a daily income for their very basic needs. Mrs Suo Yuon is poor and lives in a remote area, so she had less motivation to look for any professional eye health care.

Based on the complete result of Mrs Suo Yuon's eye examination, she was strongly advised and recommended by the ophthalmologist and social counsellor to remove the cataract in her right eye first to partially restore her eyesight. She agreed and understood about the surgical procedures after she consulted with the hospital social counsellor. The cataract operation for her right eye was carried out on 3rd July 2019. She was able to see again after another successful cataract surgery on her other eye at CTEH.

She was delighted and satisfied with the operation results. She said, "Thank God!" for getting her sight back and she felt like she was alive again.

After that, she checked her eyes and got some advice from the hospital on how to take care of herself when she was back home. Mrs Suo Yuon got instructions of how to use the eye drops prescribed by the doctor. After her second follow up appointment on 19<sup>th</sup> August 2019, she decided to do the cataract surgery on her left eye and the result was the same as for the right eye.



Mrs. Suo Yuon can perform her task after getting surgery.

#### IV. PARTNER VISITS

- On 18th December 2019, the Eye Care Foundation (ECF) came to visit the CTEH. This visit was for corporate training services under the ophthalmologist residency training programme and internship of doctors from the eye unit.
- The Society for Equitable Voluntary Actions (SEVA) Foundation, in collaboration with staff capacity building at the Aravind Eye Hospital, came to visit CTEH. During the visit, they supported subsidies for surgeries for vulnerable patients who needed cataract surgery.



#### V. CTEH

The CTEH is recognised as the regional eye hospital and is a member of the International Agency for the Prevention of Blindness (IAPB). It is also an integral part of the Sub-Sectoral Committee on the Prevention of Blindness, the Technical Working Group of the NPEH, the Provincial Technical Working Group for Health (Pro-TWGH), the Children's Working Group Committee in Takeo Province and the Caritas Cambodia Management Committee.



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Personal Charity  
Fr. John Barth and  
Dr. David Barr





## COMPREHENSIVE PRISONS PROGRAMME

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### I. BACKGROUND

Our prison programme has 2 overall objectives due to 3 Caritas Spain supported prisons in the phasing out process and 6 Caritas Australia and Caritas Belgium supported prisons' programmes ongoing.

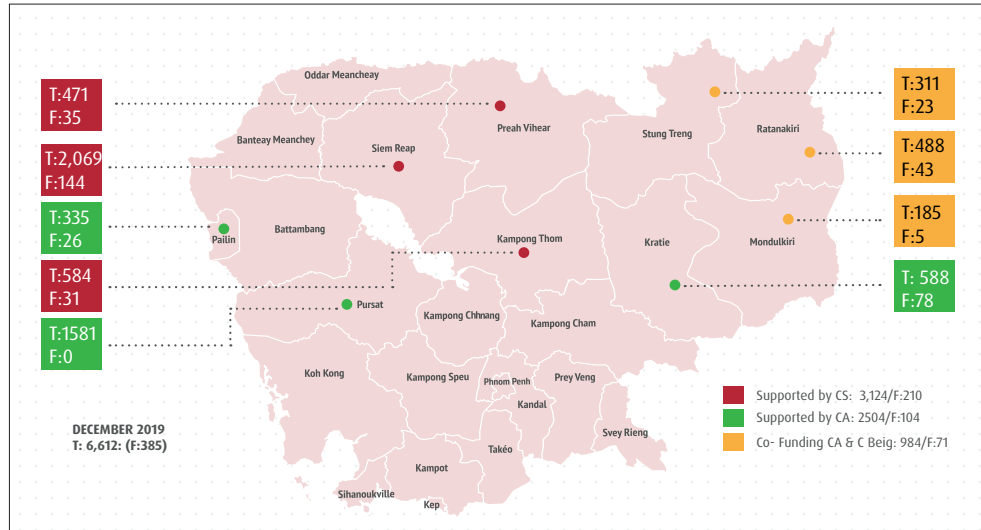
**01.** Sustain the “health and wellbeing” of prisoners at 3 Caritas Spain supported prisons in Siem Reap, Kampong Thom and Preah Vihear provinces during the phasing out process. The programme should take into account the sustainability of the quality health services delivered at prisons, the respect of prisoners’ rights and assurances of sustainability of vocational training through strengthening its collaboration with various Ministries from the national to provincial levels.

**02.** Maintain and improve the “health and wellbeing” of the prison’s population at 6 Caritas Australia & Caritas Belgium supported prisons in Kratie, Mondulhiri, Steung Treng, Ratanakiri, Correctional Centre 4 (CC4) and Pailin prisons. This should be through the development of a “Comprehensive Health Post Programme” including health care, emotional support and vocational skills training.

#### PLEASE NOTE:

In addition to the 6 prisons mentioned above, 2 additional grants were also received from Caritas Vlaanderen, a branch of Caritas International Belgium and the other from “Wereld Missie Hulp”, an organisation networking with Caritas Belgium.

In total, 6,612 prisoners (385 females) at 9 supported prisons, of which 1 is a correctional centre and 8 being provincial prisons, are Caritas supported and they received better health and quality skills training throughout 2019 with support from our partners such Caritas Spain, Caritas Australia and Caritas Belgium. Through our great efforts and commitment, the programme has gained appreciation from the Royal Government of Cambodia since 2005.



To achieve these 2 overall objectives, the program has 4 specific objectives:

01. To improve the health, knowledge and confidence of inmates and prison staff at 9 prisons' health posts, through informal education, water/sanitation and access to food supplements and basic services.
02. To promote solidarity, peaceful relationships and learning amongst inmates and prison staff through awareness raising and training.

03. To enhance access to vocational skills training, including soft skills to sustain the livelihoods of inmates after release through various vocational training developed with a special focus on vulnerable women, young adults, youths and the disabled.

04. To enhance and sustain especially at the 3 Caritas Spain supported prisons, the co-operation between Caritas Cambodia, the prison

directors, the National and Provincial Departments of Health, Education and Labour, the General Department of Prisons (GDoP), Non-Governmental Organisations (NGOs) and International Organisations (IOs). This co-operation is to be achieved through regular meetings, training, monitoring visits and problem solving for the sustainability of the programme, independence from external funding and through job placements for inmates after release.

## II. PROGRAMMES RECORDS OF ACHIEVEMENTS 2019

### 1. Infrastructure & Equipment Support

- Renovation of 2 secure rooms (7 metres x 7 metres) at the Pailin Referral Hospital with a 30% contribution from the prison plus a toilet facility (1.5 metres x 1.2 metres) and a water connection for a secure room in the Ratanakiri Referral Hospital.

- Renovation of a ceiling and painting of the ceiling (15 metres x 2 metres) at the Health Post Preah Vihear Prison and renovation of shelves in 4 rooms at the Health Post in CC4.
- Construction of 2 security fences at the Vocational Training Centre (16 metres x 3 metres), a hair-cutting workshop (6 metres x 5 metres) and repair to a ceiling in one of the rooms in Ratanakiri Prison.
- Installation of 10 windows with glass and 3 glass doors at the Vocational Training Centre in Steung Treng Prison.

### 2. Support to Patients:

- 27,624 (4,020 females) cases were properly consulted and attended the health post when necessary.
- Tuberculosis (TB) diagnostics for 3,055 prisoners (including 218 females). There were TB positive results for 47 males.

- Human Immunodeficiency Virus (HIV) identification for 2,320 prisoners (including 157 females). There were HIV positive results for 16 males (1 female).
- 551 prisoners (including 157 females) were referred to their provincial referral hospital.
- Therapeutic food feeding provided for TB patients and treatment for 2 months for 18 TB patients.
- Hygiene materials supplied for cleaning all cells plus infection control materials for the Health Posts at Pailin Prison and CC4.

### 3. Capacity Building & Awareness Education at 9 Prisons:

#### 3.1 Capacity Building

- 3 health post staff (1 female) and 1 correctional staff member attended refresher training by Caritas staff on Minimum Package of Activities (MPA) related to common illnesses'

management and quality care at Pailin prison.

- 126 health post staff and prison staff (28 females) attended training on mental health conducted by the Provincial Health Department (PHD) and supported by Caritas Cambodia.
- The project team provided training to 91 (10 females) cell leaders, 12 health post staff and 8 security guards who are core group members on "Prisoners' Rights and HIV Charter" in 4 prisons in Steung Treng, Ratanakiri, CC4 and Pailin.
- The Caritas Cambodia project team conducted 1 refresher training course on "Roles and Responsibilities" of 76 cell leaders (7 females) and 4 health post staff, who are members of the core group in Steung Treng, Ratanakiri, CC4 and Pailin.

### 3.2. Health Awareness Education Statistics at 9 Prisons:

#### HEALTH AWARENESS EDUCATION FOR 9 PRISONS

Topics	Session	Total	Female
1. Personal Hygiene	35	3,944	661
2. Diarrhoea prevention	22	1,893	60
3. TB/HIV	47	3,578	369
4. Health issues & outbreaks: skin problems, common colds, hepatitis, dengue fever, malaria, hypertension & nutrition	15	1,518	254
<b>Total</b>	<b>119</b>	<b>10,933</b>	<b>1,344</b>

#### AWARENESS EDUCATION TO CELL LEADERS ON CROSS-CUTTING /SOCIAL ISSUES FOR 9 PRISONS

Topics	Session	Total	Female
1. Mental health	52	3,040	111
2. Child protection	48	2,793	112
3. Safe migration & anti-human trafficking	25	2,043	32
4. Dangers of drugs	9	1,088	184
5. Domestic violence	2	117	53
6. Dangers of smoking	1	132	0
7. Prisoners' rights & rights for family visits	30	2,224	34
8. Life skills: say no to drugs & anger management	30	1,044	109
<b>Total</b>	<b>197</b>	<b>12,481</b>	<b>635</b>

### 3.3 Vocational Training at 7 Prisons:

- 24 vocational skill training sessions were provided by the Provincial Centre of Vocational Training to 365 (47 females) trainees from 7 prisons gaining skills such as sewing and tailoring, motorcycle repairs, electrical connections and repairs, beauty salon and cosmetics, construction, haircutting and blacksmith. All trainees received a certificate of completion after successful training.
- 12 security guards from six prisons (100% achieved) attended a Training of Trainers (ToT) course on “literacy” conducted by the Provincial Education Department. After becoming a trainer, the security guards then trained 162 (13 females) inmates during 2019.

#### BREAKDOWN OF VOCATIONAL TRAINING STATISTICS AT 7 PRISONS:

Vocational Training (Certificate of Completion Provided)									Sessions	Total (Female)
No	Topics	SRP	K.Thom	P.Vihear	Kratie	MDK	STR	RTK		
1	Sewing & Tailoring	0	0	15 (0)	15 (15)	15 (0)	15 (7)	30 (0)	6	90 (22)
2	Motorcycle Repairs	0	0	0	0	0	10 (0)	30 (0)	3	40 (0)
3	Electrical Connections & Repairs	45 (0)	15 (0)	15 (0)	0	15 (0)	15 (0)	30 (0)	8	135 (0)
4	Beauty Salon & Cosmetics	0	0	10 (10)	0	0	0	15 (15)	2	25 (25)
5	Construction	0	15 (0)	0	15 (0)	0	0	15 (0)	3	45 (0)
6	Haircutting	0	0	0	0	0	0	15 (0)	1	15 (0)
7	Blacksmith	0	15 (0)	0	0	0	0	0	1	15 (0)
<b>Grand Total</b>		<b>45 (0)</b>	<b>45 (0)</b>	<b>40 (10)</b>	<b>30 (15)</b>	<b>30 (0)</b>	<b>40 (7)</b>	<b>135 (15)</b>	<b>24</b>	<b>365 (47)</b>



PHD and PTC meeting with Prison and Caritas at SR Prison

**3.4 Results of Group Discussions at Handover after Caritas Phase Out at 3 Prisons: Siem Reap, Kampong Thom & Preah Vihear:**

- **Drug supplies when there is a shortage from the Health Centre (HC) or when there is an outbreak:** 3 prisons will be supported by the OD/HC (Operational District) according to the drug availability of the HC that receives its drugs from the Central Medicine Stock (CMS) and the prisons should allocate their own small budget plan as a supplement.

- **Equipment for the health posts:** They will be supported by the OD/HC at the 2 prisons of Kampong Thom and Preah Vihear according to their policies and availability.
- **Prison staff training and supervision by the OD/HC:** 3 prisons will be maintained by the PHD. The PHD will prepare an annual budget plan and will invite health post staff to relevant trainings according to prison needs. The PHD will supervise this on a quarterly basis. At Siem Reap prison, Salvation Centre Cambodia (SCC), an NGO will support training related to HIV/

AIDS (Acquired Immunodeficiency Syndrome) as it is part of their programme.

- **PHD problem solving meetings:** At 2 prisons in Siem Reap and Kampong Thom, meetings will be maintained by both the prison and the PHD after they each prepare their budget plan. In Preah Vihear, the PHD will invite the prison to attend the Provincial Technical Working Group for Health (Pro-TWGH) on a monthly basis.
- **Health education to cell leaders and inmates:** Will be maintained by health post staff. The OD will support Information, Education and Communication (IEC) materials (posters, leaflets, sound & video clips etc.)
- **Referral of inmates to hospital:** Will be maintained by 3 prisons and at Preah Vihear Referral Hospital (RH), it will support ambulances for emergency cases.
- **Antenatal Care (ANC) and new born care:** Will be maintained by prisons and the PHD will support the budget according to govern-

ment policies for budget fees for ANC and delivery for Identification (ID) Poor and if they are not ID Poor, then the RH will interview them at the hospital to get it.

- **TB and HIV activities:** Will be supported by the PHD according to guidelines from the National Centre for TB and Leprosy (CENAT) and the National Centre for HIV/AIDS Dermatology and Sexually Transmitted Diseases (STDs) (NCHADS). At Siem Reap Prison, SCC will support referrals for specimens of

HIV testing and confirm tests and the AIDS Health Foundation (AHF) will support doctors to carry out regular bi-weekly medical check-ups for all HIV patients in prison.

- **Nutrition for TB-DOTS (Directly Observed Treatment Short Course) inmates, hygiene materials for cells and health posts and water filters:** Prisons will support these through their vegetable gardening and additional budgets.
- Vocational training activities regarding networking meetings for

training plans, ongoing materials' support, equipment maintenance, certificates and job placements: Will be maintained at 3 prisons through good networking with the prison and the Provincial Training Centre (PTC). The PTC will provide vocational training skills according to their available budget. Current NGOs such as This Life Cambodia and Prison Fellowship Cambodia (PFC) will support the ongoing supplementary materials.



Training on role and responsibilities of cell leaders at Pailin



Group meeting with People living with HIV/AIDS at Pailin



*Samnang meets Caritas staff to plan for his release & he starts a motorcycle repair shop at his house*

### III. SUCCESS STORY

#### 1. New Opportunity & Offered New Life at Steung Treng Prison (Prison supported by Caritas Australia & Caritas Belgium):

Somnang (his given name) is 24 years old, living in Trapang Pring village, Reach Norkor commune, Steung Treng

city, Steung Treng Province. He has 5 siblings and he is the third. His father is a motorcycle repairer and his mother is a housewife. He dropped out of school when he was in grades 8. He was tempted by his friends to use drugs. "My life was getting worse and worse when I made the wrong friends" he said. On 26th May 2017, Somnang was arrested by the police with his

friends whilst selling drugs. He was sentenced to two years in jail. When he arrived at the prison he had become drug addicted, according to the health post testing results. His health was in serious trouble and he was very thin. Due to his worsening condition, the health post staff treated him immediately and continued follow-up and did regular check-ups. After about two years' treatment in prison, he became healthier and felt happy about his new outlook. He never expected such a big change, he said with a smile. After two years in prison, he committed to change himself with a new skill and his new look. First, he got a lot of courage through his participation in awareness education on "Say No to Drugs" and "Anger Management" sessions facilitated by the health post and the Caritas project team. His second opportunity was taking part in skill training provided by the PTC and prison on "Motorcycle Repairs" which he was good at. His talent, commitment and passion brought him incredible training results. He was selected as the trainer's assistant, assisting in

class and replacing the trainer who was sometimes absent. Besides this, he was a good peer learner and shared knowledge with his classmates. Before being released on 26th August 2019, Somnang opened up his heart and shared his wrong-doings, such as being disobedient towards his parents, caring for his own desires and being friends with another prisoner more than his own family, which he realised was a mistake. He promised himself not to follow his past too. Since then, he has returned to live back with his beloved family in Steung Treng province. He assists his father repairing motorcycles and other engines. Finally, he expressed his sincere thanks to the health post staff, the Caritas project team, the staff in the prison for looking after him, correcting and educating him and the soft and hard skills that he has studied. Without those he would not be able to have a new life journey

a. Vann is very excited with his small sewing shop after leaving the Siem Reap prison (supported by Caritas Spain): Vann (his given name) who is 25 years old lives at Kork Dong village, Sangkat Teuk Vil, Krong Siem Reap,



*Vann is learning how to sewing*

Siem Reap province. He is a student in the 2nd year at Build Bright University, studying management. He is single and lives with his parents and 4 other siblings in a middle-class family and his parents work at Siem Reap International Airport. In September 2015, he was arrested with his friend by the police on the way to Angkor Wat in front of the SOS Children's Village for drug trafficking and the court sentenced him to 4 years in prison.

At that time, he felt lost and regretted what he had done and he had no hope for the future. During his time in

prison, he committed to change himself through learning skills and learning for a better future. At first, he attended a life skills education course on "Say No to Drugs" and hopefully it would help him to be able to resist peer pressure once released. He got very interested and started to think what he could do to get prepared for a better future. So, he committed to learn a skill like sewing and tailoring, because it was something he liked doing! At that time, this training was provided by the Siem Reap PTC with 15 students studying in 1 session and the session would last for 4 months. After

completing the course, he got a certificate recognised by the Ministry of Labour and Vocational Training. He worked very professionally and then, he got promoted to “cascade trainer” assisting a technical trainer from the PTC. In addition, he was a good peer trainer and was happy to share his knowledge with his classmates.

Before his release that was planned for 15th March 2019, 2 Caritas staff (Vibol and Tola) went to meet him to assist him with his reintegration plan. They used the Asset Based Community Development Approach (ABCD) and they checked how he was going to work, by himself and/or networking with a professional tailor in his village. Caritas Cambodia also told him that he could get a sewing machine at 50% discount if he really wanted to work in the sewing/clothing business. On 26th April 2019, Vibol visited him to assess his potential for success. He had a good location and planned to start a sewing shop and also network with a private sewing shop, to sew together some parts of clothing and get \$3 per piece of clothing. He would be able to manage to sew 2-3 of these per day.

Caritas Cambodia decided to support him with a sewing machine at 50% discount and he will have to repay in 4 installments during 2020.

Vann is now very happy and his new shop has changed his life. He lives with his parents and they are very happy to see their son has the mean to support himself - plus the family - by making around \$300 US per month.

“*Quote of a Beneficiary: Vann is quoted saying, “I really promise that I will not do bad things like before and I will not follow my old friends who are still doing drug trafficking! I express my sincere thanks to the prison staff and the Caritas Cambodia project team for their loving care and support, for correcting me and for giving me new skills and opportunities. Without these, I would not be able to start a new life journey.” We, the Caritas Cambodia staff are also very happy for him, especially to see such a great change in his life!*”

#### IV. DONORS/PARTNERS VISIT

- Ms Kirsty Robertson, Chief Executive Officer (CEO) and Ms Nicole Clements, Media Specialist and Mr Nou Chanthea, the Programme Co-ordinator from Caritas Australia visited Cambodia. They filmed the Caritas Cambodia Comprehensive Prison Programme in Ratanakiri and Kratie Prisons during the period from 30th January 2019 - 1st February 2020. They also met with Mr Kim Rattana and Caritas Cambodia’s management team to discuss the future plans for the Comprehensive Prison Programme on 3rd February 2020 at the Phnom Penh office.
- Mr Tim Morris, the Design Monitoring Evaluation and Learning (DMEL) Programme Co-ordinator from Caritas Australia conducted a project evaluation and validation workshop for the Comprehensive Prison Programme at 6 prisons from 18th - 29th November 2019.
- Mr Nou Chanthea, Programme



Mr. Nou Chanthea, program coordinator and Ms. Sandra Oliveira, HR officer from Caritas Australia visited Prison Project at CC4

Co-ordinator and Ms Sandra Oliveira, Human Resources Officer from Caritas Australia visited CC4 prison on 14th August 2020.

- Mr. Kris Janssens, a Belgian freelance journalist visited the Caritas Cambodia prison projects in Siem

Reap, Steung Treng and Ratanakiri Prisons to write an article about Caritas Cambodia’s work for the International Day of Prisoners on 10<sup>th</sup> August 2019 and also as testimony for a Belgian newspaper and to assist in fund raising for Caritas International Belgium.

- On 16th October 2019, at Them Gallery in Siem Reap, Ms Bernadette Glisse, the Programme Director of Caritas Siem Reap received recognition for her services - 40 years in service of the Cambodian People from 1979 - 2019. The Order of the Cross, the 2nd highest Belgian Order of Knighthood was presented by His Majesty King Philippe through His Excellency Mr Philippe Kridelka, the Ambassador of the Belgian Embassy to Cambodia. All of Caritas Cambodia’s staff applauded her and offered their sincere thanks and congratulated her on this wonderful event and wished her many more years in Cambodia and good health and happiness!

#### OUR DONORS/PARTNERS





## VOCATIONAL AND SKILL TRAINING FOR THE YOUTH

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### I. PROGRAMME IN BRIEF

The Youth Development Programme (YDP) in Kandal province is based in Takhmau Municipality. YDP started providing professional vocational training to poor and marginalised youths in Cambodia from 1992.

This programme is based on an excellent willingness to upgrade values' education within the vocational training skills project for the poor. The youths - both male and female - have opportunities to study a professional skill and improve their knowledge in order to find gainful employment. They also have the chance to improve their household living conditions and to become sophisticated citizens in Cambodian society and in their families and communities as well.

The project has been supported by both Caritas Japan and Misereor from 2014 - 2020 and in particular for this report through a 3 year budget phase from 2018 - 2020. The project will provide professional skills to 245 vulnerable youths and at high risk teenagers by equipping them with life skills, promoting youth socialisation outreach activities and vocational skills that lead to gainful employment and dignity of life.

Further project plans are to start small enterprise development in the areas of restaurants and coffee, food processing, football, beauty salon and cosmetics, meeting hall rentals and accommodation. These should provide skills and job opportunities for poor students and ensure budget sustainability and build networks between youth graduates and current trainees through on the job training, internships and job placements and financial contributions to support poor teens through youth alumnae groups.



*Team building at YDP*

## II. Record of Achievements 2019

FOCUS AREAS	ACHIEVEMENTS
Announcements & enrolment	<p>The project developed and printed leaflets for a new course announcement and provided 1,300 brochures and posters (paper size A2 = 100, A4 = 600, A4 stickers = 100 and A5 = 500). These documents showed details including course titles, the central location, the objectives and benefits and selection criteria for applicants.</p> <p>The announcement materials were disseminated to students at secondary schools and universities, Non-Governmental Organisation (NGO) partners including the Co-operation Committee for Cambodia (CCC), the Caritas Regional Office, the Catholic Church, the Royal Cambodian Government – especially the Ministry of Labour and Vocational Training through Technical and Vocational Education and Training (TVET), the local authorities and community members.</p>
Development of a standard training curriculum	<p>The YDP was discussed with the Ministry of Labour and Vocational Training about the following specific training curricula:</p> <p><b>1) Air conditioning repairs 2) Phone repairs 3) Automobile/car repairs 4) Motorcycle repairs 5) Barber 6) Beauty salon and cosmetics 8) Accounting and administration and 9) Restaurant management.</b></p> <p>Designing a training curriculum for each skill is beneficial at the centre so the training can be easily monitored and the quality of education can be ensured and the teaching hours and credit of the teaching can be followed as per the Cambodia Qualifications' Framework (CQF). It will also set the learning levels such as associate degree, C1, C2, C3, etc. The Ministry advised YDP to use the existing competency-based curricula such as 1) Construction 2) Air conditioning repairs 3) Automobile/car repairs 4) Car respraying 5) Electrical connection and repairs and 6) Motorcycle repairs.</p>

FOCUS AREAS	ACHIEVEMENTS
	<p>Currently, the Caritas Cambodia youths' access to vocational skill training is at contracted workshops. YDP does not strictly apply the design of training curricula introduced by the Ministry as the workshops run businesses and need real practice from their clients. The workshops can use their own training programmes flexibly. It is better to have more practical experience than theory, because in the centre-based training there is more theory than practice. Therefore, for the evaluation of trainees at a workshop, the Ministry just test the skills quickly and their knowledge is based on what they can do in practice.</p>
Providing specific training skills	<ul style="list-style-type: none"> <li>• There were 6 particular training skills provided in 2019, the 6 skills located and based in workshops/enterprises included 1) Automobile/car repairs 2) Motorcycle repairs 3) Phone repairs 4) Beauty salon and cosmetics 5) Barber and 6) Air conditioning repairs.</li> <li>• 38 youths (11 females) studied the 6 skills as follows:</li> <li>• Automobile/car repairs: 10 youths (0 female)</li> <li>• Motorcycle repairs: 3 youths (0 female)</li> <li>• Phone repairs: 4 youths (0 female)</li> <li>• Beauty salon and cosmetics: 11 youths (11 female)</li> <li>• Barber: 3 youths (0 female)</li> <li>• Air conditioning repairs: 7 youths (0 female)</li> <li>• Strengthening the youth club: The youth club has policies and an established committee with 3 components (social activities, entertainment and saving life/emergency response). The youth club has defined clear roles and responsibilities. Every month, youth club meetings are organised to share lessons learnt, discuss concerns and address issues and take action.</li> </ul>



AREA OF FOCUS	ACHIEVEMENTS
Provide accommodation & food for poor & disabled youths	<ul style="list-style-type: none"> <li>Improve access to the centre for those with disabilities: reconstruct some facilities in the centre to ensure easy access for people with disabilities in all areas. Design classes for the inclusive programme so the youths can draw and paint or do exercise.</li> <li>Provide daily food and accommodation for the youths who stay in the centre: 3 meals per day are supplied to 25 students who live in the centre.</li> </ul>
Provide life skills & promote youths to attend social events	<ul style="list-style-type: none"> <li>There are 3 different life skill courses provided to the students to improve their general knowledge and motivation. The specific topic are as follows: <ul style="list-style-type: none"> <li>1<sup>st</sup> training course on First Aid.</li> <li>2<sup>nd</sup> training on 1. Youth Leadership &amp; Responsibility; 2. Motivating Yourself and Building Your Confidence; 3. Building Self-Discipline and Fostering Living Values; 4. Developing Effective Communication; 5. Developing Your Vision and Achieving Your Dream; 6. Maintaining a Positive Mental Attitude (PMA).</li> <li>This kind of training is crucial to inspiring the youths to achieve their personal goals and become good citizens.</li> </ul> </li> <li>On 12<sup>th</sup> April 2019, 5 youths and 2 staff engaged with the Caritas Takeo Eye Hospital in a football match at the Santapol Institute and got the 1st place award from Father Olivio. 15 youths and staff played with students from Beti High School and joined a cultural exchange learning programme with students from the French Kampuchea Soriya association.</li> <li>On 3<sup>rd</sup> December 2019, a youth exchange visit programme was organised to facilitate youths to understand more about society. It was also a chance to learn about other NGOs like Pour Un Sourire d'Enfant (PSE), the private sector and the Provincial Vocational Training Centre (PVET) which implements comprehensive professional training programmes. Moreover, the youth exchange visit programme enhanced and made them understand their values. They had the opportunity to learn from other friends on how to live and work together as a team and how to learn those skills effectively. Moreover, the project also allowed them to visit a temple and see the reflection at Tonle Bati, Takeo province, to make them feel refreshed and to increase their attention span in the vocational skill training. Importantly, It was also a time for the project staff to consider the comprehensive professional skill training programme.</li> </ul>

AREA OF FOCUS	ACHIEVEMENTS
Build networking with Government, NGOs, and private sector	<ul style="list-style-type: none"> <li>On 14<sup>th</sup> August 2019, the project staff and 10 youths participated in the Inter-Faith Forum whose theme was "Anti-human trafficking and modern slavery in Phnom Penh."</li> <li>On 15<sup>th</sup> August 2019, the project staff attended a workshop on social Inclusion</li> <li>21 youths attended a public announcement venue for youth training skills in Kandal province. They also participated in a hygiene and sanitation campaign in 91 villages and a kinder commune campaign in co-operation with youths from Kampuchea Soriya Association. There was another sanitation and hygiene event at a poor village called Svay Rolom I, Svay Rolom commune, Takhmau Municipality, Kandal province. The youths helped the community's young people by nailcutting, haircutting and hair washing as well as waste management. They were to be the role models for community change behaviour.</li> </ul>
Build networking with the Royal Government, NGOs & the private sector	<ul style="list-style-type: none"> <li>Caritas Cambodia signed a Memorandum of Understanding (MOU) with the Ministry of Labour and Vocational Training for the period January 2019 - December 2021. This MOU aims at strengthening co-operation, technical support and monitoring/evaluating the project to comply with the government's policy on the National TVET plan from 2017 - 2025.</li> <li>The programme worked jointly with like-minded NGOs such as the Catholic Church; Enfant D'Asie; Voluntary Services Overseas; New Hope for Orphans; Cambodian-French-Hungarian Friendship Orphanage; Lavalla; Association for Aid and Relief Japan; PSE; Khmer Foundation for Justice, Peace and Development; Sunrise; Happy Chandara, Krousar Thmey, Mlob Russey, Marist Solidarity Cambodia and Habitat. These mutual partnerships can benefit the youths and their opportunities to access various vocational skill training courses and job opportunities so they can get a decent job for their future.</li> <li>The project staff discussed with like-minded NGOs on how to improve the programme as well as strengthen the co-operation efforts to improve youth employability.</li> </ul>

## AREA OF FOCUS

## ACHIEVEMENTS

- The project staff worked closely with Royal Government of Cambodia stakeholders and participated in government events and took a chance to disseminate the YDP announcement and orientation about the project objectives so that they could understand and increase co-operation for gainful employment for youths which will contribute to poverty reduction.
- The youth graduates joined a Facebook group and chatted with each other exchanging information and improving their relationships. The youth graduates and youths who are studying came together via youth alumni events and shared experiences with each other, job opportunities and job readiness. They could build good networks together while they also have useful communication tools like phones, chat tools and other social media resources. These activities should increase networking between graduate youths and youths in the YDP so they can gain more benefits from each other.
- The project conducted workshops on evaluation and organised annual workshop meetings to comply with the contract for final payments. These activities build up better relationships and through asking for advice there is better engagement within the workshops in terms of skill delivery and job opportunities.



## III. SUCCESS STORY

### CASE STUDY OF AIR CONDITIONING REPAIR STUDENT, MR KRIM RADY:

*“Caritas is my hope and a bright future life for me and all poor youths through accessing vocational skill training”*

**Mr. Krim Rady, 17 years old, was born in Port Sar village, Port Sar commune, Bati district, Takeo province. He’s the 4<sup>th</sup> child out of 5 siblings in his family.**

Life before studying with Caritas Rady lived in the Cambodian-French-Hungarian Friendship Orphanage who supported him to study at primary school until Grade 6, which is the final year of primary school. Due to his impoverished family situation, he could not continue his studies at lower secondary school. Krim Rady could not cope with and see his family living with suffering and challenging conditions anymore, so he decided to leave his family and to find a job in Phnom Penh as a construction worker with a small income.

Later on, living with his family, Krim Rady felt so sad because his family situation was still not getting any better and they could not survive with their daily living. That is why he decided to leave his family again to find a new skill.

### Life at YDP

Caritas staff interviewed Rady to explore his interests and check that his skills matched the air conditioning repairs which he was interested in. He passed the interview.

The first time that he walked into the centre, Rady was very shy and did not feel confident to stay with other youths in the centre. All of the trainees got food and were a part of the youth club. All of the members joined in meetings with youths to raise any concerns and get coaching from the staff, which all helped make him feel more confident.

in my future. Every day I am going to school to learn the Air conditioner.



Rady is in the right hand. He joins Group discussion in class.

## Change

He started his new life and has been involved in many activities at the centre. He has met a new friend and started sharing his opinions as well as accepting the new rules and obligations like all the other Caritas YDP students. He said, "Before training at Caritas, I always lived alone, was always so sad, didn't feel valued and did not obey everyone. At this moment I feel very warm and hopeful because what I have dreamed about is becoming true. I have friends, with Caritas as my family, skills in my life and faith in my future. Every day I am going to school to learn the air conditioning repairs' skill that I have chosen. I share advice with my friends when they have a problem or lose confidence. I feel fresh and happy and I feel confident and hope that I will successfully graduate this skill course and have the ability to get an internship and/or a job with a workshop owner for a few years. Then if I have a lot of money, I can run my own business

to earn money to help my family and myself in the future."

Nowadays, he stays every day at the air conditioning repair workshop. He can make an income of about \$100 US per month. This is for pocket money in the morning and accommodation and/or food three times a day. As well as this, he has been carrying out work with the trainer at workshops to earn money to support his family. His family is in very dire straits with unceasing debt and plus, he wants to help other poor youths in Cambodia.



Rady enjoys learning & practicing the air conditioning repair class

## IV. QUOTE OF A BENEFICIARY

“

*"I (Krim Rady) am very thankful to Caritas Cambodia because I have the Caritas YDP, especially the donors who are supporting me, by providing me with accommodation, food, life skills, team spirit knowledge and specific skills for my bright future life. Nowadays, I just graduated in air conditioning repair skills and have been hired as an employee by an air conditioning repair employer. It has become my dream come true and I can use this income to support my family and improve my quality of life and I have the chance of getting a decent job. Besides this, we need to learn even more to respond to current market demands."*

”

## V. DONORS/PARTNERS VISIT

- Donor budget amendment made in November 2019 to allocate budget for food for the youths, improved centre management and office rental.
- Agreement with Caritas-CCAMH (Centre for Child and Adolescent Mental Health) funded by Bundesministerium Für Wirtschaftliche

Zusammenarbeit (BMZ - German Federal Ministry for Economic Development Co-operation) to work with and match funds with YDP. These funds are to implement an inclusive programme to help youths to improve life skills when living in difficult situations such as those with autism, disabilities, Down's syndrome, etc. These youths are supported by the project for activities such as drawing and painting, exercise, therapy, sport

and art and agricultural activities. These target youths in the inclusive programme are not able to access vocational skill training due to their mental health problems. The project will help to build more life skills and teach sign language to allow them to communicate easily with each other. This agreement was made for three years from 2019 - 2021, as funded by BMZ.

## OUR DONORS/PARTNERS



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## PROGRAM FOR PROMOTION OF COMPREHENSIVE SOCIAL INCLUSION OF VULNERABLE PERSONS LIVING WITH PSYCHO-SOCIAL, SOCIAL AND PHYSICAL DISABILITIES AND CHRONIC DISEASES IN CAMBODIA 2019-2021

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### I. PROGRAMME IN BRIEF

People with disabilities (PwDs) face so many challenges related to their limited access to services, discrimination, fewer inclusive opportunities, they are often ignored by society and they live in isolation, segregation and poverty in their communities.

The establishment of diverse and comprehensive approaches for social inclusion needs a firm commitment and strong collaboration with relevant ministries, Non-Governmental Organisations (NGOs), various institutions and the private sector in Cambodia.

In response to this issue, Caritas Cambodia has put great effort into awareness-raising and addressing the problems associated with social

inclusion in Cambodia by principally focusing on psycho-social, social and physical disabilities and people living with chronic diseases. The activities are being created by linking and interacting with other programmes to have an excellent outcome for the improvement of social inclusion in Cambodia.

The achievement of the Social Inclusion Programme needs robust collaboration from Caritas-Centre for Child and Adolescent Mental Health (CCAMH) and Caritas Siem Reap plus all of the relevant stakeholders to promote social inclusion in Cambodia. The direct beneficiaries for the programme are vulnerable households, including Identification (ID) Poor 1 and 2, the disabled, widows with children, People living with Human Immunodeficiency Virus (PLHIV) and other chronic illnesses, victims of human trafficking and the vulnerable left behind when their parents migrate.

## II. PROGRAMME GOAL

### Overall Goal

The overall goal of the programme is participation in and access to all domains of social life, as well as to ensure the basic human rights of people with disabilities (psycho-social, social and physical disabilities) and that people living with chronic diseases are guaranteed through the promotion of inclusion in Cambodia. The 3 essential outcomes are at the macro, meso and micro levels and should be addressed to accomplish the overall goal of the programme.

### Specific Outcomes

1. Caritas Cambodia is advocating and seeking partnerships with the Royal Government, NGOs and the private sector on inclusion in Cambodia.
2. Caritas Cambodia is contributing to establishing state-of-the-art formal social work in Cambodia.

3. Caritas-CCAMH is a national resource and training centre (both on and off-line), which is recognised and officially accredited by the Royal Government of Cambodia, with satellites (“mini-CCAMHs”) established at local health care centres.

- 3.1. Caritas-CCAMH is supporting building and improving the professional capacity of social workers in Cambodia.
- 3.2. Caritas-CCAMH is strengthening the regional capacity for inclusion in the Cambodia, Laos, Myanmar, Vietnam, Thailand (CLMVT) region.
4. Existing service delivery of Caritas Cambodia’s service facilities is improved as the basis for promoting inclusion (in education, health, private sector and community livelihoods) in the target areas.
5. Caritas-CCAMH and Caritas Siem Reap are networking and facilitating with the provincial government

authorities, NGOs, private sector and micro-finance institutions (MFIs) at the provincial level.

6. Caritas-CCAMH and Caritas Siem Reap being the qualified and legitimate staff of key institutions within the referral system.
7. Caritas-CCAMH and Caritas Siem Reap are strengthening the basic grassroots’ self-help structures and support structures.
8. Caritas Siem Reap is piloting a model village.
9. CCAMH is piloting two model health care centres.

## III. BENEFICIARIES

In 2019, the programme worked with the direct beneficiaries of 630 households and with indirect beneficiaries from 2,836 households in Kampong Cham, Tboung Khmum and Siem Reap provinces.

## IV. PROGRAMMES RECORDS OF ACHIEVEMENTS 2019

All the specific objectives including partnerships, staff capacity building, health providers, Mutual Help Groups (MHGs), awareness-raising and comprehensive services were provided at the community level. Vocational skill training and job placements for young PwDs were carried out in the timeframe with significant outcomes in 2019. For partnership opportunities, during the reporting period, all levels of partners, including national, provincial, NGOs and private sector levels sought for partnership and collaboration opportunities. As a result, all the partners provided positive signs for partnership and committed to collaborating closely with Caritas Cambodia according to their expertise.

At the national level, meetings with relevant stakeholders were conducted to strengthen co-operation and collaboration. These included the Ministry



*Provincial Workshop level on Social Inclusion with Provincial Authority*

of Social Affairs, Veterans and Youth Rehabilitation (MoSVY) the Department of Social Welfare and the Disability Action Council (DAC) and the Ministry of Women’s Affairs (MoWA). At the provincial level, the provincial departments met individually. NGOs, the private sector and some referral NGO partners in the target areas committed to working with the programme met and identified the clear roles & responsibilities needed to support the target groups.

Nevertheless, MFIs and the National Social Security Fund (NSSF) have not yet been able to support PwDs, but they are interested in being involved, learning and supporting the programme if it is feasible. Some beauty salons have been identified and the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) Investment Groups are willing to help PwDs find job placements after they complete training courses.



Regarding capacity building, health providers, MHGs and key staff from Caritas-CCAMH attended overseas training workshops in Nepal, Thailand, and India, which provided them with beneficial knowledge to strengthen their capacity in delivering more vital services. Workshops on social inclusion were conducted for district authorities, health providers, students, teachers, MHG leaders and members to enable all the participants to get a greater understanding of the challenges they

are facing and the need to remove barriers for PwDs.

According to awareness-raising and comprehensive services provided at the community level, the Caritas-CCAMH team provided complete services. These included psycho-education, Cognitive Behavioural Therapy (CBT), relaxation techniques, behaviour therapy, early stimulation and speech therapy. Occupational therapy and physiotherapy, special education,

activities for daily living, art-based therapy and provision of medication were further included. These services were provided at the Chaktomuk, Tonle Sap and Mekong Dioceses for 1,441 (432 girls) new cases of children with disabilities (ChwDs). Home visits were conducted by social workers in Siem Reap for people with special needs such as diabetes, high blood pressure, stroke and Tuberculosis (TB) suspects. There was also a child with cerebral palsy, some senior citizens (in charge of their grandchildren after their parents had migrated to work in Thailand) and an adolescent mute and people who never had the opportunity to attend formal school.

Vocational skill training and job placements were provided for young PwDs. They participated in several different courses based on their talents and interests and some got a job placement after successfully completing their course. These vocational courses included, cooking, beauty

salon and cosmetics, hairdressing, air conditioning repairs, electrical connections and repairs, motorcycle repairs and phone repairs.

Even though the programme achieved many positive results, there were also some unexpected challenges and constraints. For instance, there were less registered numbers of young PwDs learning vocational skill training at the Caritas Youth Development Programme (YDP). The Caritas YDP staff faced challenges due to their limited knowledge and having the right skills to provide training to youths with different disabilities. There was also a lack of educational materials (posters, banners and speakers) and staff had limited knowledge about health awareness sessions (for example, 1,000 days and child abuse knowledge).

In many villages, the parents had migrated for work and had left their children to be looked after by the

grandparents. Therefore, this made it difficult for us to gather together parents, pregnant women and lactating mothers to join in awareness sessions such as the 1,000 days, child abuse and domestic violence prevention activities. The Caritas YDP staff also had limited knowledge about disability and social inclusion and a lack of understanding about the roles and duties of Community Based Rehabilitation (CBR) and would therefore need adequate training. Many vulnerable

people and PwDs are migrating to other provinces or to Thailand due to severe drought, lack of water and lack of land. This also affects local agricultural activities. Nevertheless, Caritas Cambodia is making its best effort to achieve the project goal. It is joining hand in hand with government departments, key institutions, local authorities and NGOs and the private sector to push uncertain activities to reach their maximum outcomes.





## SUCCESS STORY

"Desperate to have hope from diabetic patients."

Mr. Hy Mau, 53-year-old, had been known as a diabetes person for many years. He had diabetes for years before he met Caritas staff at his mother's home. He got referral support to Siem Reap provincial hospital for medical treatment and is now on medication. Mau is originally from

Boeng Thum village, Kouk ThlokKrom commune, Chikraeng district, Siem Reap province. There are ten members in his family, three daughters, five sons, his wife, and himself. Six of his children are married, and the other two daughters are single and work as housekeepers at Bantey Meanchey province. Only his two daughters can provide small support to him approximately 50\$ per month in total. His wife is a field worker, but her income is irregular, depending

on the season. Before he developed diabetes, his family condition was good as he was able to find a regular income of at least 7\$ per day through crops, seasonal workers, and construction. Consequently, he became sick and got diagnosed with diabetes. While he got sickness can't get any income so that family living will depend on his wife.

Although he spent a lot of money on hospital services, his disease condition did not improve, but he became very sick. Sadly, his wife could not afford to support him anymore to get medical treatment after they already sold their property to pay for his medical treatment. Hy Mau told that he felt hopeless and knew that he would die soon, his body getting weaker and weaker day by day. His wife let him stay with his mother in his mother's house in the same village. He was unfortunate, and wait for dead coming. He said, "I decide to move to live with my mother because I want to die there, I don't want to disturb my family anymore, I could not recover; anyway, I spent a lot of money for that, now I have no money..."

Eventually, Caritas started its new Social Inclusive program, Caritas-Siem Reap team conducted a quick assessment on PwDs and met Mau at his house. He was skinny and weak. Mr. Oror, with Mrs. Sokun, Caritas-Siem Reap Social Workers, together with community volunteers, provided counseling to him and explained that Caritas-Siem Reap could assist him with his treatment until he gets better. He could join the MHG in his village and learn how to make daily income to sustain himself and his mother. He

suddenly recovered his hope and happiness. The Social worker referred him to the Siem Reap provincial hospital for treatment and supported his transport costs. Now, he is on-going treatment, stopped smoking, and on the way to have his disease stabilized.

Hy Mau registered to the MHG as a full member and attended the meetings very regularly. He participated in a course on chicken raising and another course on home gardening. Soon, he will apply his new knowledge

and will receive start-up support from the program. He will get moral support and regular coaching from the Caritas-Siem Reap community development facilitators to succeed in his new livelihood plan. He is an entirely different man as for now, from despair, he has more hope, returns to his family, and able to enjoy his life again. Shortly, he will be able to sustain his family needs, and he is recovering his dignity! We are very happy for him for his incredible improvement, and we wish him all the best.

## OUR DONORS/PARTNERS



ការលើកកម្ពស់ការធ្វើបរិយាមន្តសង្គមគ្រប់ទ្រទ្រង់  
Promotion of Comprehensive Social Inclusion



## COMPLEMENTARY PROJECT TO THE PROMOTION OF SOCIAL INCLUSION PROGRAMME SIEM REAP

### I. PROGRAMME IN BRIEF

Caritas Cambodia Siem Reap is implementing the new program "Promotion of Comprehensive Social Inclusion of Vulnerable persons living with psychosocial, social, physical disabilities, and chronic diseases in Cambodia.

It responds to exclusion and vulnerability of human being, particularly, a person with psychosocial, social and physical disabilities and persons living with chronic diseases, applying an integrated and comprehensive community-based approach (CBR as a strategy for the promotion of inclusion) in order to support, empower and cooperate with the affected target groups to claim their rights and achieve improvement of their living conditions in the sectors of Health, Education / Vocational Skill Training, Livelihood / Creation of job opportunities, Social Life and Social Safety Net. This program will be implemented in 10 villages by the end of 2021, in 2 communes of Chikraeng district, Siem Reap province starting January 2019 to address and respond to the real needs of people with disabilities on livelihood opportunities and training. In 2019, the program was targeting seven villages with their schools and health centers.

### II. RECORD OF ACHIEVEMENTS 2019

#### OUTCOME 5:

Caritas Siem Reap is networking with provincial government authorities, with NGOs, private sector, and micro-finance institutions on the provincial level to facilitate.

#### MESO LEVEL:

- Thirty-two participants attended one Social Inclusion Workshop conducted by Caritas Cambodia in Siem Reap, the aim of the training to explain the social inclusion concept and promote useful inclusion of vulnerable families including social poor, chronic illnesses, mental and physical disabilities, to Provincial Government, Stakeholders, Private sectors and community representative, in partnership with DAC.



**RESULTS:**

- Provincial Health Department (PHD) /Operation District (OD) facilitates the release of ID cards 1 and 2 to poor beneficiaries by commune authorities to access EQUITY FUND for health services. (Fees for services, food, and transport).
- Provincial Office of Education Youth and Sport (PoEYS): after the workshop, the PoEYS understands the role of Caritas and is more committed to improving physical access at public facilities and started build one ramp at two schools of Chikraeng District. (Kilou Ta Chhuem and Hun Sen schools).
- Provincial Office of Labor and Vocational Training(PoLVT): The Vocational training staffs understand the need for inclusion, and the 20 people identified as beneficiaries for VT who were disabled and socially vulnerable got accepted and got a job placement after training.
- Provincial Office of Social Affairs, Veterans, and Youth Rehabilitation

(PoSVY): the staffs of that Department understand well about Carita’s new plan and is committed to being part of this network and through their Provincial Rehabilitation Center (PRC) provided leg prosthesis to one PWD referred by CC MHG.

- Provincial Department of Agriculture (PDA) is providing agriculture services as chicken raising techniques, vegetable techniques to our 16 MHG composed of vulnerable HH.
- Provincial Department of Rural Development (PDRD) is cooperating with CC by providing CLTS education to 23 participants, of which many vulnerable with community mobilizing for village hygiene and sanitation.
- PLHIV Network is working and providing care and support to our 29 PLHIV of our target villages.
- JRC and PRC are networking with Caritas and MHG to support prosthesis equipment free of charge when needed.
- Krousar Thmey, now called Special

School supported by the C. Government, is part of the Caritas network and provides special education free of charge to mute and deaf people through signs language and already networked with Caritas for 1 case.

- Safe Haven provides physical rehabilitation free of charge to our one referred case.
- The private sector, with three people, attended our workshop. It gave us their reference for job placement when needed besides placement by VTC such as “Khmer Ceramics,” G&Z hotels, garment shops, beauty parlor.

**MICRO LEVELS:**

1 Network established with one district chief, two communes’ chiefs, and seven village chiefs through individual meetings and one (2 days) workshop on social inclusion.

**RESULTS:**

- The Commune Council is part of the network. It is committed to allocating funds for disabled people in the CIP plan for all villages and

will apply next June 2020 with CC facilitators and MHG representatives (16).

- One poor social woman got financial support from the commune for surgery and got well.
- All poor without cards get temporary certification letter from commune chief to be eligible for health fees exemption and scholarships for their children.

**OUTCOME 6:**

Siem Reap is the capacitating staff of key institutions within the referral system: by training staff of health centers, schools, vocational training institutes in knowledge and skills related to inclusion, and by following them up with coaching and monitoring.

Caritas Cambodia provided one workshop and one training course on social inclusion within the referral system to 42/F27 participants from the vital institution (HC staff, primary school teachers (including DoE and cluster school), Monks, VTC staff, OD trained through 2 days’ workshop.



MHG assessment

**RESULTS:**

- CC Social workers conducted quarterly monitoring visits to the Key institutions such as H. Centers (2) and schools (6)
- 2 Health Centers with four staffs trained are equipped to provide better inclusive services to disabled people, and they provided quality treatment to 15 people with disabilities and chronic diseases, free of charge.

- 6 Schools with 27 teachers are equipped to accept disable children in their schools and commit to educate the children to prevent stigma and discrimination. They are committed to improving the physical access of the schools to disable children by constructing ramps, toilets, and washing hands areas for all children, including CWD. 2 out of 9 schools are already physically accessible to CWD with ramps.



Awareness on social inclusion

- 4 Monks from 2 Pagodas are also equipped to work within the referral system to include the very vulnerable in their social plan. They are committed to work with Caritas and refer people when they need livelihood support.
- 2 VT Institutes, after training, are working well with Caritas Cambodia and the 16 MHG and join Caritas and MHG leaders to identify poor people in the communities, in need of VT skills. As a result, 20 vulnerable youth and young adults got

selected by the MHG together with VT trainers to learn skills such as cooking, AC repairing, electricity connection, makeup, barber, motor repairing. All of them have successfully completed the training, got certificates and jobs assisted by VTI.

**OUTCOME 7:**

Caritas Siem Reap is strengthening basic grassroots self-help structures and support structures for them: by establishing and accompanying inclusive mutual help groups.

- 16 MHG groups have been formed in 7 villages, composed of 251/F216 HH members, of which 221 are vulnerable/disable.
- 4 MHG out of 16 have leaders with a disability such as the treasurer and president, both with chronic illness leading 2 MHG and the vice-president with a physical disability from polio and the treasurer with eye disability leading two other groups.
- 48 Mutual Help Group Leaders (3/MHG) have been trained on topics such as saving and credit with Bookkeeping, Leadership and Facilitation, planning, and reporting for their 16 MHGs in 1 day for each session by Caritas Facilitators. The community is very confident in its MHG management committee and their facilitation, and due to their satisfaction, the number of members is highly increased.
- 1 Quarterly workshop social needs within PWD right conducted with 32 participants including 25 PWD and vulnerable to help them to identify their own needs and barriers and to enhance their

knowledge on PWD Rights including their participation in community meetings and decision making, right to learn and to make income, right to get skills for their socio-economic development.

- Eleven chronic people as TB, High Blood Pressure, and Diabetes to the hospital referred by MHGs leader, and they received treatment free of charge.
- Six awareness meetings on social inclusion conducted to 439/F344 participants in 6 villages; according to FGD, about 80% of participants clearly understood the disability categories, disability needs.
- 16 MHG conducted a monthly meeting where they, with members, discussed their needs and developed their annual plan.
- 130/F:109 members were trained on chicken raising, and 75/F62 of 130 members are applying the skills. From the monitoring result, 58/75HHs (77%) increased chicken from 13 to 90 chicken per family and were able to make income

from 80,000 to 850,000 R (\$20 to \$212.5) over four month's periods.

- 132/F: 114 were trained on home gardening, and 69/F61 of 132 have applied with the skill. From the monitoring result, 52/69HHs (75%) could make an income from 10,000Riel(\$2.5) to 6,000,000 Riel (\$1500) with an average amount of 380,000Rie(\$95) for five months beside their assumption.
- 27 MHG members (F19) were trained on fish farming, and 27 of 27/F19 have applied the skill. = 100% were able to sell their products and made an income from 50,000 to 960,000 R (\$ 12.5 to \$ 240) with an average 326,300Riel = \$81.58 per HHs adding to their own family consumption.
- 20/F: 20 were trained on small business, and 17 of them applied after start-up financial support and developed grocery, food selling, Khmer cake selling, bicycle repairing in their village, they just started in Dec 2019.
- Seven community ring wells

construct by seven families with Caritas support rings and benefit to 62 families nearby. Their Health improved through better wash activities by CLTS.

- 366 water jars were supported to 122 Poor HHs in 7 villages that each HH could receive three water jars (1000L/Jar) to store the water to use in the dry season.
- 46/F31 poor children (1 disability hand, one orphan) were supported the bicycle for whom living far in order to attend school regularly.
- 16 MHGs are doing saving with a total saving of \$6,509.18. Nowadays, 227members loaned \$7,375\$ from the saving from July-December 2019 at a declining rate of 2% interests, and they got interests of \$525.98\$.
- 20 Vulnerable youths=100% achieved (7 are females) included 9 ID poor II, 1 PLHA, 1 PLHA HH, 1Disable from the leg (polyols), 8 Chronic HHs, completed the training successfully and got a certificate recognized by the Ministry of Labor and Vocational

- Training and got job placement by PoLVT.
- 2 Vulnerable youth (F/O) are learning the cooking course, working at a resort and restaurant gets salary range \$180-\$200.
- 4 Vulnerable youth (F/O) are learning AC repairing course, and salary ranges from \$130-\$170.
- 1 Vulnerable youth (F/1) are learning Electricity connecting and repairing, and salary started \$130.
- 7 Vulnerable youth (F/6) are learning Lady Make-Up and 6 of out seven vulnerable youths working with salary range \$100-\$225 and another one among seven started own business with a grant supported by CC and can make an income \$-500-\$600 per month
- 5 Vulnerable youth (F/O) are learning Motor Repair, they working with salary rang \$100-\$150 and 1 among 5 starts own business at home with a grant supported by CC and can make an income \$ 250-\$300 per months.

- One vulnerable youth (F/O) is learning hairdresser and starts own business at home with a grant supported by CC and can earn income \$180-\$200 per month.

#### OUTCOME 8:

piloting a Model Village by adapting housing, toilets, wells, and other village infrastructure to make them barrier-free and accessible for persons with disabilities, establishing a village loaning system for Income Generating Activities plus technical skills training for vulnerable groups, all in combination with a village savings scheme and compatible with climate change adaptation and mitigation.

- 95/F77 people attended advocacy awareness education on social inclusion provided by CC to Pring, one selected village to be a pilot model village for social inclusion.
- After the awareness event, one commune office became "barrier Free" with the construction of a ramp.
- 2 MHG at Pring with 44 members in total and 30/44= 68% access to loans from their MHG 19/44= 43 access to Livelihood activities.

## V. SUCCESS STORY

Mrs. Mai Hun, 44 years old, was parentless since she was young and dropped out of school in grade 4 when she was 12 years old. Her husband named Lim Saign, the fish seller, and the main person to support the family's living.

Eventually, one day, Lim Saign got seriously sick and could no longer do the job. The family started having financial crises. Her two sons had dropped out of school because of lacking support, and she got sick.

Nevertheless, her life has changed again after becoming a member of the Mutual Help Group in her village. With the new skill, she was trained, such as the rights of disabled people, fish raising, home gardening, and chicken raising. She has a glim of new hope one more time as she and husband



Mai Hun(Right side) and PM Sokung (Left side) are feeding fish.



#### IV. QUOTE OF ONE BENEFICIARY

*(very needed to bring the voice of people )*

*Mai Hun and her husband committed to extend their fish raising and let others look at these results and learn from it... are saying: "all poor people should be trained and able to develop an activity to make income to support their family. The fish raising is one that all can learn! We are all very grateful to our MHG leaders and Caritas staff, who provided us knowledge and technical skills that can make our life changes and bring us hope, dignity, and a better future! Thanks and long life to Caritas Cambodia and their supporting donors!"*



expressed, "This fish raising is easier than other skills. It also fits with our experience and strength".

With her strong commitment and support from her husband in raising the fish, Mai Hun has forgotten all the concerns on the daily food as she said, "We enjoy eating the fish. We eat it almost every day". Her husband proudly spoke, "in for months, we could also sell around 85 kg of fish, earned 130 USD in total. We had used this income for rice and treatment".

#### OUR DONORS/PARTNERS





## FRIENDLY VOCATIONAL SKILL DEVELOPMENT CENTER FOR WOMEN AND YOUNG MOTHERS

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### I. BACKGROUND

The Friendly Vocational Skill Development (FVSD) Centre has been established in Banan district, Battambang province as a contribution to provide the necessary knowledge and skills for women who suffer from domestic violence and human trafficking and/or at high risk teens.

The project aims to strengthen the position of vulnerable young women through centre-based vocational and life skills' training along with community-based awareness-raising about the risks of migration and human trafficking. The project has 3 main components:

- 1) Outreach awareness promotion;
- 2) Vocational skill development;
- 3) Social enterprise development.

### II. PROGRAMMES RECORDS OF ACHIEVEMENTS 2019

**01.** Promoting safe migration and antihuman trafficking at the community level:

- 109 trainers (52 female) selected from 18 communes, attended the Training of Trainers (TOT) refresher course on "Safe Migration & Anti-Human trafficking." The annual assessment has shown that they increased their knowledge related to these topics. There is also supportive evidence of the training

capacity of the trainers during delivery of awareness sessions in their own communities. Up to now, they have been able to organise training sessions in the communities by themselves, with additional facilitation and technical support from the project staff.

- Community awareness related to safe migration and anti-human trafficking has been improved after the project intervention. Compared with our original plan, awareness sessions have exceeded the plan and 68 meetings in 68 villages were successfully organised. 3,675 of the target population attended the sessions and got useful information on safe migration & anti-human trafficking. Based on community records, 39% of new migrants processed acceptable legal documents before they migrated. If we compare this with the baseline data, legal immigration increased by 34%.

## 02. Vocational skill training development:

- In total, 80 trainees attended the training courses (sewing and tailoring: 14, handicrafts: 9, beauty salon and cosmetics: 32 and cooking and hospitality: 25).
- As part of on-the-job training, 31 trainees were sent for internship activities at the Caritas Social Enterprise Unit and other creditable shops that have previously made a Letter of Agreement (LoA) with the programme. As interns, 4 trainees have been working at the handicraft production unit, 2 trainees are working in the sewing/tailoring production unit and 3 trainees are working at the handicraft shop at the Phnom Sompov tourist site in Battambang. The rest have been placed in downtown private shops. They have all learnt how to communicate with customers as well as how to record sales and handle stock management.
- Up to now, 58% (46 trainees) have already graduated and 80% (37 trainees) have got jobs/employment and get an appropriate

wage. Currently, cooking & hospitality courses and beauty salon and cosmetics are the most popular and meet current market demands. This is evidenced by ongoing job employment opportunities that can be found right after graduation.

## 03. Social enterprise development:

- 3 existing production units (sewing and tailoring, handicrafts and food processing) have been operating well. 15 workers have been employed as contract staff. At the same time, all of the trainees have an equal chance to learn about business operations and the production chain.
- The Social Enterprise Unit has been working on improving product quality and marketing. Handicraft production plays a vital role in absorbing more income compared to other skills. In total, 2,120 items were produced and 1,382 items sold through direct sales and also were sold wholesale to partner NGOs and other consignees.
- The sewing and tailoring Production unit produced fashionable shirts

(made from the traditional krama) using a different design to test and sell to a specific market. So far, 727 items were created and 103 were sold.

- The food processing unit continues processing juices (pineapple & aloe vera) to supply the market, which are in compliance with food safety guidelines. Proper product testing had been done for 1 month, then continual production has been planned on a weekly basis. In total, 1,570 bottles of juice have been produced and 1,090 bottles already sold through direct sales and other consignees.
- One mini shop has been set up at a tourist site - the bat cave at Phnom Sompov. Though it has just started, there has been good progress. Tourist groups in Battambang have begun to get to know the shop and voluntarily take visitors to support the shop. In 2020, a small fresh juice booth will be added on as a complementary component to absorb more income.



*Chantha was trained by her trainer how to design hair style*

## IV. SUCCESS STORY

### A new life for poor Chantha!

Miss Chan Chantha, a 16-year-old, was referred to the centre by Kamrieng's Catholic Women's Crisis Centre (CCWC) in late 2018, after her mother died of a serious illness. Her father, who is an alcoholic, has no proper job that can give him a regular income to support the family. So far, her family had no land, but they have just moved from place to place. The family's primary salary/income depends on manual labour. Her parents were working hard in the fields during the agricultural & harvesting seasons. Life wasn't getting any better and Chantha was sent to live with her uncle, who also lives in a difficult situation. She has never attended school since then. She was forced by her uncle to work as a manual labourer with other neighbours, who moved around the district. She mainly worked in the fields, clearing the grass on a cassava plantation and she got a small income to support the whole family. However, her uncle controlled

all of her money. With risky working conditions, a neighbour attempted to sexually abuse her. She failed to get legal intervention because of a lack of strong evidence.

Her case was reported to the CCWC. As a result, she was successfully referred to the centre.

As a consequence of her previous trauma, she didn't like communicating with other trainees. She wanted to stay alone and avoided working in a group. Moreover, she didn't even know or recognise some notes of Khmer currency. Through individual counselling, team building activities and group therapy provided by the centre, things have changed for Chantha. She can now manage to focus on her studies. She chose beauty salon and cosmetic skills, where she got to know more friends and she enjoys her daily routine. The project had referred her for an internship programme with the other

trainees for nearly 4 months downtown. There, she learned more about modern skills and communicating with different groups of people. After her graduation, the project facilitated her a job placement. With the other 4 graduate trainees, she has been employed by one of the well-known beauty salons in Banteay Meanchey province. For a start, she has been offered a basic salary of \$100 US per month plus food and accommodation.

Chantha said, “This is the first time I have got my own money that I can keep myself. I’m so happy and I really don’t know what to say. If I hadn’t come to the centre, I’m not sure where I could have gone and I don’t know what might have happened to me.”



“

#### IV. QUOTE OF A BENEFICIARY

*Chantha said, “Now I have a job and it’s what I would have expected to be doing since I was a child. I like beauty salon and cosmetic skills so much! Without support from Caritas, I may still be on a farm for the rest of my life or I might have migrated to Thailand to look for a job. I am extremely thankful to Caritas who have shown me a new and better way of life!”*

”

#### V. DONORS/PARTNERS VISIT



- During the last week of July 2019, the Soriya Group from France, spent time with trainees to learn about the whole project, their lifestyles and they also worked in the fields (doing agricultural activities) with the trainees.
- One tourist group from Holland visited the centre and supported the project by providing some practical materials.
- On 21st September 2019, a donor group from Caritas Switzerland visited the project. They met graduate trainees who had found jobs, they visited social enterprise shops and visited all the trainees in the centre.

## VI. PROJECT OUTLOOK



### Community Awareness:

- Based on the end of year assessment, it was seen that the level of understanding regarding safe migration and anti-human trafficking is still fairly limited. The project may look for another strategy and add more training to make sure that concerns are addressed on time. In response to this, the project has already added additional activities to disseminate safe migration information to the target communities. As a result, the Provincial Department of Labour and Vocational Training (PDLVT) agreed to invite some NGOs operating in Battambang to discuss and develop a comprehensive booklet for distribution. The booklets will be published during the 2nd quarter of 2020.

- Roundtable discussions amongst key stakeholders is a very effective way to allow villagers to bring problems related to legal documents and complaint mechanisms related to migrant workers for clarification.
- Signboards on safe migration and anti-human trafficking will be installed at the target commune offices and international border check point.
- Domestic and external migration is still increasing, based on a group discussion with the local authorities. The project needs to work with government departments and local authorities to mainstream the safe migration concept and explain the risk of illegal migration through the distribution of leaflets, posters and public events.



### Skill Training:

- The project will conduct course advertisements by organising group meetings in the communities in co-ordination with CCWC outside our target district. Additionally, an orientation about skill training will be conducted with other NGOs. The project recognises that there were several newly admitted trainees who came to the centre through these NGOs, only after an orientation had taken place.
- The project will organise an exchange visit which will enable trainees to learn more about business set up, especially shop decoration.
- The project will organise life skills for the trainees such as vegetable production, livestock rearing etc.

- The project will continue to develop training curricula, course outlines and training materials, making sure that they meet the market standards.
- The project will organise capacity building for the staff focusing on counselling and other life skills.
- The project will implement the release of grants and grants-in-kind for small business start-up.



### SOCIAL ENTERPRISE:

- The project will continue to expand the mobile shop for the bat cave business and design other kinds of new fashionable products.
- The project will start to arrange consignments with other social enterprise shops (such as, coffee shops, hotels and restaurants) to display our products as part of marketing.

- The project will expand the processed juice production and link it to private schools and universities.
- The project will develop new product designs to meet customer and market trends.
- The project will continue to grow and learn the Management Information System (MIS).

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## **BUILDING RESILIENCE & DISASTER PREPAREDNESS OF COMMUNITIES IN KAMPONG CHHNANG PROVINCE**

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### **I. BACKGROUND**

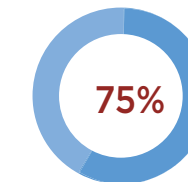
The project entitled "Building Resilience & Disaster Preparedness (BRDP) of the Community in Kampong Chhnang Province - Phase II from April -December 2019.

This project obtained its funding support from the Ministry of Foreign Affairs of the Czech Republic, under the framework of Grants for Humanitarian Aid Programme through the Caritas-Czech Republic in Cambodia (CCRC). Caritas Cambodia is implementing the project in 2 target communes (Cherng Kream and Probseb), 4 villages (Chor, Trapeang Ampil, Damnak Kie and O'lauey) and 4 primary schools (Chor, Trapeang Ampil, Damnak Kie, O'lauey) in Rolea B'ier district, Kampong Chhnang province.

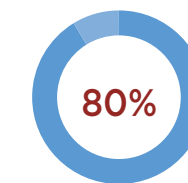
The project objective is to strengthen the capacity and preparedness of communes and schools to respond to natural disasters.

### **II. PROGRAMMES RECORDS OF ACHIEVEMENTS 2019**

#### **At School level:**

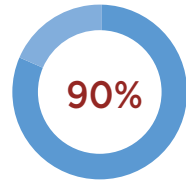


of the School Disaster Committee (SDC) members increased their capacity to cope with natural disasters and the impact of climate change and safe school concepts in their schools. They understood these topics well and knew how to define, mitigate and respond to the risks and hazards.



of school teachers, School Support Committee (SSC) members and student council members increased their knowledge and understood well the Disaster Risk Reduction/Climate Change Adaptation (DRR/CCA) concepts and safe school guidelines. Besides their experience, they also put into practice various things to help improve safe school conditions and reduce disaster hazards by improving water accessibility, hygiene and sanitation, food safety and how to stay safe when risks happen.

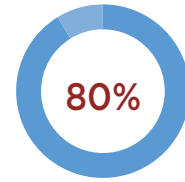




- The schools' disaster management plans have been developed in each target school by involving the SSC teachers and students. The project has identified clearly the main types of disasters which could affect their schools, using hazard mapping, resource mapping and action plans for disaster preparedness, response and recovery in schools.

of teachers and students in the target schools increased their knowledge on Water Sanitation and Hygiene (WASH) and improved WASH facilities in all schools. In 4 of the target schools, 4 solar water pump systems, 4 sets of the water purification systems, 7 sets of handwashing facilities and one block of toilets were installed.

- Teachers and students in the target schools improved their knowledge about climate change adaptation and mitigation, a clean environment and waste management. The school's environment improved and they practiced better waste management.
- The following activities took place: (i) tree planting day; (ii) organisation of an environmental campaign in their communities; (iii) the schools' environment was improved and on 1 day each week, there was waste collection and waste management; and (iv) the schools shared their knowledge with other students every morning before they started classes. They also improved waste management facilities by constructing 4 sets of disposal kilns and garbage bins.



of teachers and students increased their knowledge on the advantages of organic vegetable growing and organic vegetable growing techniques. All of the target schools now have organic vegetables growing in their schools and they also have different types of produce.

**In the community level:**

- The existing disaster management structure at the commune and village levels has been improved and the clear roles and responsibilities of members have been set. There are 2 Commune Committees for Disaster Management (CCDM) and 4 Village Disaster Management Groups (VDMG) in the target communities.
- A Commune Disaster Management Plan and a Village Disaster Management Plan have been developed



Provide Training on Water, Sanitation and Hygiene to students at O'louy Primary school

to identify clearly the main types of disasters which affect the communities. These include hazard mapping, resource mapping, activities for disaster preparedness, budget plans, responses and recovery. These plans will be taken forward and discussed to see if it is possible

to add them to the Commune Investment Plan (CIP).

- Key farmers in the target villages increased their knowledge related to resilient vegetables and animal raising. There are 56 key farmers in the target villages who have managed to develop demonstration farms

using organic vegetable growing and chicken raising by applying climate change adaptation techniques. Through these activities, they have been able to improve their income by selling their products.



BRDP constructed Vegetable gardens for four target primary schools

#### IV. SUCCESS STORY

**"Our school has improved its capacity to cope with natural and manmade disasters through the BRDP project implementation."**

Damnak Kie Primary School is located in Damnak Kie village, Cheung Kreav commune, Rolea B'ier district, Kampong Chhnang province. This school was built in 1997 and it has three

buildings with 13 classrooms and a total of 252 students (126 girls).

Damnak Kie Primary School is the most vulnerable school in the project as it is affected by disasters such as flash flooding during the rainy season and drought during the dry season. In the past, the school faced the challenge water shortages for around 3-4 months per year, especially during the period from March to May. Other

problems included it being in an area prone to strong winds, there were no handwashing facilities and not enough toilet facilities and no sound waste management plans.

In 2019, the project on BRDP for Communities in Kampong Chhnang began implementation in 4 primary schools in the province. Damnak Kie Primary School was one of the target schools in the project and the focus was to improve the capacity of school teachers and students on DDR/CCA. The focus also included the safe school concept, supporting facilities for an improved safe school, disasters and hazards plus water and sanitation and hygiene. So far, the school has improved its capacity building, disaster preparedness plans and also developed a disaster committee and toilet and water facilities and cleanliness has improved.

Mr Sor Chamroeun is the school principal from Damnak Kie primary school. He said, "My school has improved on its

reduction of disaster risks through: (i) developing school disaster mapping; (ii) designing a school disaster preparedness and response plan; (iii) installing solar water pump facilities so that the school can access enough water all year round; (iv) introduced a water purification system; (v) started an organic school vegetable garden; (vi) installed standard toilets; and (vii) planted trees at the school."

He also mentioned, "I am very appreciative and thankful to Caritas Cambodia, Caritas-Czech Republic and other donors for helping to improve my school to become a model school, relating to a safe school and adopting the disaster risk reduction concept."

Related to drought and solving water shortages in the school, the project has constructed and installed a solar water pump system, which has a 10,000 litre capacity. If it wasn't for this

activity, the school would not have enough water to meet daily consumption.

A female student from Damnak Kie Primary School, called Miss Chheng Sreynet, said that, "Before, my friends and I always drank water directly from the pump well outside of the classroom. I didn't feel comfortable to drink this water, but I had no choice because there was no water filter in my classroom. Now there are 2 water filters in my classroom and I can drink safe water. I am very thankful to the project for supporting these things." By providing WASH facilities, the teachers and students in the target schools are able to access enough water for their daily consumption. They also have toilets, enough handwashing facilities, a school vegetable garden and especially purified drinking water. 252 students in the target primary school could access safe and clean drinking water daily.

**IV. QUOTE OF ONE BENEFICIARY:**

Mr Sou Sorn is a commune councillor from Cheung Kreav commune who acknowledged that, *"I am thankful for the project that could help: (i) strengthen the capacity of the CCDM's committee; and (ii) develop the commune DRR/CCA in readiness for disasters. It is vital and useful to have good preparations and to identify existing resources and to be able to talk at the commune level about how to cope with disasters in our community".*

“

Miss San Dany is 13 years old and she is a grade 5 at Chor Primary School. She expressed her feelings, *"I'm delighted to join and participate in the tree planting day at my school. Moreover, besides the tree planting activities, we have gained more knowledge related to the advantages of trees which are linked to the environment and we have reduced the impact of disaster in our school"*.

”

“

Mr Sor Chamroeun is a teacher and he is also the school principal at Damnak Kie primary school. He said that, *"Disasters can happen at any time. For example, we experienced drought and storms in the last few years. We did not anticipate how serious they would be and we couldn't predict the future and what could happen. So, after the training, we posted signs inside the school compound to inform everyone about the dangers of a disaster and we cut down some branches of trees and we built a fence around our ponds. So, we are ready to inform relevant stakeholders when a disaster happens and we will also be ready to mitigate the risks and prepare ahead of time"*.

”

“

Mr Prak Lai, a farmer in Trapaing Ampil village, said that, *"After receiving seeds and training on organic vegetable growing, I have learnt and applied those techniques by producing more compost, producing natural pesticide, planting vegetables in cement bags and mulching vegetables with straw (which uses less water than before). Now, my vegetables have grown and currently I can earn at least \$50-70 US per month from my garden. I thank you all very much, especially the Czech Republic Embassy and Caritas Cambodia for helping our community and for improving my family's livelihood"*.

”

## V. DONORS/PARTNERS VISIT

On 1<sup>st</sup> November 2019, Ms Lucie Chuda, the representative of the Czech Republic Embassy and a representative from Caritas-Czech Republic, went to visit the target schools, communes and key farmers of the project. The delegation were happy with the achievements in the primary schools and the best practices of the keys farmers in vegetable growing and chicken raising. The delegation gave everyone advice related to waste recycling and reducing to use of plastic waste.



Donor visit the target schools

## OUR DONORS/PARTNERS





## FLOOD EMERGENCY RESPONSE AND EARLY LIVELIHOOD RECOVERY

### I. BACKGROUND

Caritas Cambodia has implemented the Disaster Management Project since 1990.

This programme responds to the core values of Caritas Cambodia as a humanitarian organisation. Caritas Cambodia carries out its Disaster Management Programme to promote collective disaster preparedness, relief and the rehabilitation of people affected by natural disasters. This project focuses on two main areas:



Support water tank and mobile latrine to affected community by flood at Rattanakiri province

**1. Community-Based Disaster Preparedness:** This focuses on capacity building and improving the existing disaster management structures and targets community members and is related to disaster management and preparedness. The project plays a vital role in facilitating disaster committees at both the commune and village levels to develop a disaster preparedness plans for their municipality and/or village.

**2. Emergency Response and Rehabilitation:** Whenever disasters happen in Cambodia, this project co-operates with the Royal Government and Non-Governmental Organisation (NGO) partners to provide emergency relief for affected people. The rehabilitation activities would be implemented after a failure to improve and rehabilitate the community's living conditions and livelihoods. The rehabilitation activities focus on some main areas, such as infrastructure, agriculture and income generation etc.



Support food and shelter to flood affected people

## II. PROGRAMMES RECORDS OF ACHIEVEMENTS 2019

In 2019, Caritas Cambodia responded to the following natural disasters:

- Caritas Cambodia co-operated with the Provincial Committee for Disaster Management (PCDM) and NGO partners and provided relief

to families affected by a storm in Tmor Kul district, Battambang province. There were 373 affected families in 16 villages, 6 communes and 1 district. The project provided relief materials such as, a plastic tent (size 4 metres x 5 metres) and a mosquito net for each affected family.

- The emergency response team co-operated with the National

Committee for Disaster Management (NCDM), PCDM, the local authorities and NGO partners to provide emergency relief to the most affected families after flash floods in Ratanakiri, Kratie, Mondolkiri, Tbong Khmum, Kampong Cham, Prey Veng and Kandal provinces which affected a total of 1,252 families. The project supported both food and non-food items for the

flood-affected families and PCDM in the affected areas.

- Materials supported for each affected family included non-food items such as 1 blue tent (4 metres x 5 metres), 1 mosquito net and 1 blanket. Food items included 25 kilos white rice, 1 bottle soy sauce, 1 bottle fish sauce, 1 bottle cooking oil, 0.5 kilos salt and 0.5 kilos sugar.
- Materials supported to the PCDM and for use in safe places included 1 pump, 7 rescue boats (4 sets for Ratanakiri, 2 sets for Tbong Khmum and 1 set for Mondulkiri province), 1 water storage tank, 10 water purification systems and 4 toilets in Mondolkiri province



Support food to communities people during flood emergency

## OUR DONORS/PARTNERS





## SAFE MIGRATION AND ANTI-HUMAN TRAFFICKING

### I. BACKGROUND

The Migration and Anti-Human Trafficking Programme was established in 2010 and is dedicated to and helping to achieve the mission and vision of Caritas Cambodia, especially for women and children at risk, as well as all other victims of trafficking.

- This programme is a significant step forward in this direction. It mainstreams other programme activities and is a crosscutting issue at all levels, especially at the national level for Caritas Cambodia.
- The programme continues its prevention activities through awareness-raising, developing a policy on gender and child protection at the national organisational level and is working to provide vocational skill training. The programme is using its existing training centre in Kandal province and has also expanded vocational skill training to Battambang province.
- Presently, this programme not only focuses on prevention but also protection, prosecution and partnership/policy through close collaboration with Non-Governmental Organisations (NGOs) like-minded government and all relevant stakeholders on these issues to ensure safe migration and an end to modern slavery.

## II. PROGRAMMES RECORDS OF ACHIEVEMENTS 2019

### 1. PREVENTION

#### Prayer Day Against Human Trafficking:

The International Day of Prayer and Awareness Against Human Trafficking was organised by Caritas Cambodia based at the national and provincial levels. Staff at the national level were invited to come together to pray and make their commitment to fight against human trafficking within their current workload and in the community and with families. This fight was facilitated with the Anti-Human Trafficking (AHT) Department and the prayers were led by Father Ly. At the provincial level, solidarity walks were organised with prayers to stop human trafficking, end modern slavery and promote safe migration. There were approximately 300 participants, including students, Buddhist monks, commune chiefs, village chiefs, police

officers from police posts, NGO partners, tuk tuk drivers, teachers, government district officials, a job recruitment agency and nearby villagers.

The purpose of the prayer day was: (1) to raise awareness and educate people on safe migration and human trafficking to enable them to join in the prevention and combating of human trafficking and ending modern slavery; (2) to promote broader engagement and participation from the public, the government, religious groups, Civil Society Organisations (CSOs), the private sector and all major stakeholders in preventing all forms of human trafficking; and (3) to promote awareness on safe migration and different kinds of prevention during such crises.

#### **Cambodia National Inter-Faith Forum:**

The 3rd Cambodia National Inter-Faith Forum on combating human trafficking and ending modern slavery was organised on 14th August 2019 in Phnom Penh. The event was initiated by dynamic actors including Caritas Cambodia, Caritas Switzerland (CaCH),

the National Committee for Counter-Trafficking (NCCT) and 4 religious group representatives: Buddhist, Catholic, Islam and Christian. There was a public rally to display a strong position and commitment to combating anti-human trafficking. 594 people joined the public rally including students, Buddhist monks, Islamic leaders, Christian fellowship members, Catholics, youth groups and representatives from the NCCT. Youths joined from the Cambodian Red Cross, Caritas Asia and Caritas Cambodia staff, trainees from the Friendly Vocational Skill Development (FVSD) and Youth Development Programme (YDP) and more than 100 participants from other institutions.

The key message from the top ranks of the Royal Government was its commitment to end modern slavery and take serious action on law enforcement for anti-human trafficking. After the public rally, there was a meeting which was presided over by Samdech Kralahom Sar Kheng, the Deputy Prime Minister of Cambodia, the Minister of Interior and who is also the Chairman of the

NCCT. There were approximately 1,600 participants at this meeting.

#### **National Anti-Human Trafficking Day:**

Caritas Cambodia supported and joined the 12th December 2019 celebration organised by the NCCT. The event took place in Phnom Penh and was presided over by Samdech Kralahom Sar Kheng, Deputy Prime Minister of Cambodia, the Minister of Interior and who is the Chairman of the NCCT.

Approximately 3,000 participants joined this event. The main idea for the event is to promote the spirit of combating human trafficking and pushing key actors from relevant ministries and stakeholders to strictly intervene. During the event, the Minister of Women's Affairs said that human and sex trafficking is a global issue that is rooted in the lack of access to proper education and employment opportunities, ineffective law enforcement and an increase in traffickers. Samdech Sar Kheng said, "I appeal to all relevant target countries to



*3<sup>rd</sup> Cambodia National interfaith forum on Cambodian human trafficking*

participate in monitoring and strengthening preventive measures against human trafficking and to co-operate with the relevant authorities to punish perpetrators who exploit migrant workers. Migrant workers are mainly targets of forced labour, whilst thousands of victims are sex-trafficked by criminals through online means in urban and rural areas. I have noted various forms of human trafficking, such as cross-border trafficking rings that force victims into marriage, sex or slave labour." He also added, "I urge the NCCT to

continue to enact legal measures and to strictly promote the implementation of the National Strategic Plan on Countering Trafficking of Human Beings 2019-2023."

At the same time, at the sub-national level, the National Day Against Trafficking on 12th December 2019 was co-organised with the International Organisation for Migration (IOM) and Samaritans Purse International in Kamrieng district. The government was invited to join the event, including

the Technical and Vocational Education and Training (TVET), the Department of Social Affairs, Veterans and Youth Rehabilitation (DoSVY) and the Provincial Committee for AHT, the municipal police, district staff, high school students, teachers, villagers and recruitment agencies. The event provided diverse information related to safe migration and assistance mechanisms for victims. Related actors who work in this field presented their roles and services, which are very useful for migrants and victims who need support. Approximately, 1,031 participants joined this event.

#### **Case Management Workshop:**

Caritas Cambodia hosted a Case Management Workshop on Safe Migration and AHT organised by Caritas Asia in Siem Reap province. There were 26 participants from 16 country member organisations in Asia. The workshop focused on: (1) victim identification; (2) victim care in the destination country and back to the country of origin; (3) identifying the challenges and learning what the



3<sup>rd</sup> Cambodia National interfaith forum on Cambodian human trafficking

country of origin and destination country can do; (4) building a collective voice to advocate for safe migration in Asia; and (5) producing an updated map of the services provided by each member organisation. Key staff from Caritas Cambodia and 3 trafficking survivors (1 who had worked in Malaysia and 2 in Thailand) were invited to join and they shared their experiences during the workshop. The case studies from the survivors were used as a discussion topic during the event.

**Exposure Visit:**

Caritas Asia decided to take the 3rd Cambodian National Inter-Faith Forum Against Human Trafficking as a regional event by inviting 25 member organisations and wider networks in Asia, including the Jesuit Conference of Asia Pacific (JCAP), Global Shepherd and Fountain of Life Cambodia. This forum was combined with an exposure visit and a regular co-ordination meeting of the Greater Mekong Sub Region Anti-Trafficking (GMS AT)

Task Force, whose purpose was to sustain the spirit of learning and experience exchanges among the Member Organisations (MOs) in the Asia region and other church organisations working in Asia.

The objectives of this exposure visit were to: (1) enhance the capacities of 25 Caritas member organisations in Asia in the field of safe migration and AHT; and (2) To provide opportunities for cross-learning and mutual exchange of experiences and knowledge sharing amongst the participants.

It was arranged by the Caritas Cambodia-AHT Programme and there were 29 participants from 20 countries in Asia. They were visited by the NCCT and had a short meeting with Her Excellency Chou Bun Eng, Secretary of State, Ministry of Interior and the Permanent Vice-Chairman of the NCCT. She shared information on the structure of the NCCT and briefly shared the roles and responsibilities of each committee member of the NCCT.

The participants were divided into three groups and each group was invited to visit the different departments in the NCCT. The Ministry of Social Affairs Department of AHT and Reintegration shared information about how they collaborate with NGOs and the Ministry of Social Affairs, Veterans and Youth Rehabilitation (MoSVY). Agape International Missions (AIM) shared information about their project and they visited the centre and the Cambodian Women's Crisis Centre (CWCC) briefly shared details about their project collaboration and they also visited the centre.

**2. PROTECTION:**

**Support for Skill Training**

Caritas Cambodia provided support via skill training to 26 survivors (25 females). 3 survivors were victims of sexual trafficking, whilst the other 23 survivors had experience with labour exploitation (Cambodian victims from both Malaysia and Thailand).

They attended skill training based on their interests. 9 survivors learned

beauty salon and cosmetics, 5 survivors learned sewing and tailoring, 5 survivors learned cooking and food processing, 5 survivors learned handicrafts and 2 survivors learned barber skills. With the support of Caritas for the course fee, daily food and accommodation and health care during skill training, 25 survivors successfully completed their courses and got a job, whilst 1 other survivor continues with her learning of the skill selected.

**Case Support:**

Caritas Cambodia AHT Department provided support for the following cases:

- The Indonesian authorities arrested a Cambodian fisherman working on a Thai Boat in Pontianak, West Kalimantan, Indonesia, due to "illegal fishing across the Indonesian sea border." Through collaboration with the Cambodian Embassy based in Indonesia and the Indonesian authorities, the fisherman was



Case Received from Indonesia, 6 from left



deported back to Cambodia safely in April 2019 and his air ticket was supported by the Caritas Cambodia AHT Department. Besides supporting air tickets, Caritas Cambodia also supported reintegration in collaboration with the MoSVY AHT Department.

- A case of labour exploitation in Siem Reap with 4 Indian workers who were forced to work in a restaurant. After being released from the owner of the restaurant, they were transferred to the Caritas Cambodia Centre by AHT Police and AIM. To ensure their safety, the Caritas Cambodia AHT Department provided them with accommodation, food and health care during their 4 month stay at the centre while they were waiting for the proper documentation that would facilitate them to be able to go back to their own country. At the same time, the Caritas Cambodia AHT Department collaborated with the Indian Embassy and the NCCT on providing intervention letters for the Immigration Police. Approval



Group photo of GMS member and NCCT

then had to be sought with the Immigration Police to approve a request to give free exit visas for the victims. Finally, the victims received air tickets from one anonymous private agency through Dr Bhoomikumar Jegannathan, director and consultant child psychiatrist at the Caritas Centre for Child and Adolescent Mental Health (CCAMH). Free exit visas were approved by the Immigration Department and all four Indian victims got back to their home country safely and were met by their loving families in December 2019.

- The Caritas Cambodia AHT Department in collaboration with Stella Maris Thailand, supported one survivor who is still sick and who is under medical treatment for his mental health problem. We are still providing financial support for psychosocial care and medical expenses every month (\$50 per month) since he returned home almost four years ago. He has not been able to do any work and he is living with his younger sister, who is responsible for all the expenses for his daily life.



Exposure visit in NCCT

### 3. PARTNERSHIPS:

Our work would not be effective without strong collaboration and support from partners and key stakeholders. To support each other, we have joined several events both inside and outside the country.

The programme regularly attends a quarterly meeting with the NCCT, Caritas Greater Mekong Sub-Region Task Force (GMS TF), MoSVY and actively shares specific cases of migration and human trafficking.

- Two key staff from Caritas Cambodia

joined a quarterly meeting with the MoSVY Department of AHT. The meeting focused on the sharing of the quarterly achievements of each partner organisation and co-ordinating support for survivor/victim reintegration.

- Two key staff from Caritas Cambodia joined the quarterly meeting and also had an informal meeting with NCCT and its partners. The regular meeting focused more on the partners sharing their key achievements and any challenges through collaboration and co-or-

inated support from the NCCT. Material was collected for the Annual Report 2019 and strategic planning for 2020 discussed with each partner and the National Strategy Planning for 2019 - 2023 was disseminated. Moreover, several informal meetings were conducted with the facilitation of Caritas Cambodia and the NCCT about the Inter-Faith Forum and the National AHT Day.

- The focal person from Caritas Cambodia also joined the GMS TS meetings in Siem Reap and Bangkok facilitated by Caritas Asia and led by Caritas Thailand. The representative of each country did mapping networking amongst the sending and receiving countries and updated the contact directory and planning for 2019. Additionally, they shared best practices of service delivery and the challenges faced during the implementation of each stage of case management. At the same time, 3 case studies were shared with the GMS TF members. Lastly, Caritas Cambodia was selected as the new chair for the GMS TF for 2020 - 2021.



Ms. Teng provide to service at beauty salons shop

#### IV. SUCCESS STORY

**Case Study Of Miss Hem Teng Smiling and sitting in a shop, Hem Teng becomes the staff member of one of the well-known beauty salons "Sieng Meng Shop" located in Banteay Meanchey province. She has been delighted with her first start-up salary of \$100 US per month.**

Teng is from Phnom Preuk district, Battambang province. She is one of

the most vulnerable girls who has experienced terrible nightmares since she was very young. At the age of 10, she was raped by her father up until she was 14 years old. "I was so afraid to tell my mother what had happened to me as my father always threatened me not to tell anybody about that," she said.

Teng is the only daughter in the family and she spent most of her time suffering. Her family depended on labour for their income. They moved

from place to place in Cambodia and they also went to Thailand to work. However, their income couldn't support the family's needs. This is the main reason that she missed the chance to access primary education.

In November 2018, her mother passed away and she was left alone to live with her father. Her life situation became worse and she decided to work as a caregiver to look after neighbouring children. There, she got a small allowance of around \$50 US per month. "I worked there for 3 months. My father still threatened me and took all the money from me. He raped me as usual," she added. She finally decided to tell the truth to her neighbour, who reported it to the local authorities. After that, she was rescued and referred to the Friendly Vocational Skill Development (FVSD) Centre on 12th February 2019. Her father was finally sent to prison.

Life has changed since she stepped into the centre. She attended the vocational training on beauty salon and cosmetics. Besides receiving a

profession for her future carrier, Caritas Cambodia also promoted her to learn social skills such as psychosocial care, prevention of human trafficking and family food production etc. She felt very impressed to meet new friends that she could talk to and play around with. She spent ten months to complete her training course.

"It was quite difficult for me to catch up on the lessons. I always forgot what the teacher had taught me. I felt stressed because I know that I'm a dull person compared with the other

trainees, but after I received counselling from the Caritas Cambodia staff, I become more confident," she said.

She graduated on 11th December 2019 and got a job placement right after her graduation. Currently, she has been transferred to work in a new branch based in Siem Reap province. "Caritas supported me to find a job. Now, I can earn an income by myself and I will be able to save money. In the future, I plan to run my own business, have my own house and live happily with my family," she said.

**IV. QUOTE OF ONE BENEFICIARY:**

*Word of thanks from Miss Hem Teng* More importantly, she would like to express her sincerest thanks to Caritas Cambodia and the donor and staff that provided her with a great chance to learn these beauty salon and cosmetic skills. She didn't have a house and didn't know where to go. *"I will always keep the Caritas Centre as my new home and as the 2nd hope of my life! I will use these skills to make my life better and better," she added.*

#### OUR DONORS/PARTNERS





## STAFF DEVELOPMENT AND PRIORITIES

### I. BACKGROUND

Caritas Cambodia is the social development arm of the Catholic Church in Cambodia and has been built on the values of Love, Concern, Peace, Unity, Sharing and Brotherhood

Caritas Cambodia first began its work in Cambodia in 1972 to help the victims of war and functioned until 1975, when it was forced to leave the country. After the interruption during the years of the Khmer Rouge regime and the following years of conflict, Caritas Cambodia re-established its operations in 1990.

Caritas helps the poorest of the poor. Its work focuses on the most disadvantaged and displaced vulnerable people and their communities. Caritas works in solidarity with all people of goodwill and similar vision and assists the poor solely based on need and not on creed. Caritas strives to promote human dignity, alleviate suffering and foster charity, justice and peace. Caritas Cambodia currently work in 12 provinces and supports Village Development Associations (VDAs) in over 300 villages.

### OUR VISION

Caritas Cambodia, in its position as the social arm of the Catholic Church in Cambodia is entrusted with the task of fighting against injustice, promoting the dignity of the poor and above all, contributing to establishing the values of the Royal Kingdom of Cambodia in a Buddhist society. "The realisation of a just society where the rights of people are respected and integrated development is promoted by building communities through an empowering process."

### MISSION:

In order to achieve its vision, Caritas will be an institution for empowering the poor through activities and community organisation and above all, through a mutual learning process. Consequently, its mission will contribute to the restoration of human dignity for the poor and will liberate them from the clutches of poverty.

## GUIDING VALUES

As the social arm of the Catholic Church in Cambodia, the roots of Caritas Cambodia lie in the values of the gospel and the social teaching of the Catholic Church. Its actions stem from a strong desire to live the values of the gospel in a society where there is a need for constant dialogue and reflection.

Since 2016, Caritas Cambodia has been developing its new Strategic Framework for the period 2017 - 2021. As it enters into its next 5 year phase, Caritas Cambodia is committed to continuing focusing and working with the poor, to empower them, promote justice and integrate development. Under its new framework, the vision, mission statement and guiding values have been slightly revised but they are built on the same foundation of serving the poorest of the poor and the most vulnerable communities. Our Strategic Framework 2017 - 2021 covers 5 pillars:

- 01.** Effective disaster management, emergency response and ecological protection. Efficient and effective disaster management ensuring rapid response and disaster risk reduction and ecological protection.
- 02.** Eradicating extreme poverty through integral human development. Improving the quality of life of the poor through an integrated development process.
- 03.** Institutional capacity development Caritas Cambodia is a professional organisation with effective and strong governance and it is capable of sufficient humanitarian and social development work for the poor and vulnerable communities.
- 04.** Advocacy and communication. Effective communication and advocacy.
- 05.** Safe migration and anti-human trafficking Ensuring safe migration and ending modern slavery.

This report gives an overview of staff

development activities and achievements during the financial year of 2019.

Caritas Cambodia still prioritises staff ability and capacity building development as a key tool of educating to enhance technical knowledge, skills and behaviour. It is one of its most important roles to support the development initiatives and obtain keys result in the different areas in order to achieve the vision, mission and goals of the organisation and the objectives of the programme. Caritas Cambodia has set out an annual staff development plan based on the areas of improvement noted from staff performance appraisals and other identified staff training needs and that plan will improve their ability to work. There are also professional capacity development guidelines and such a policy is fundamentally adopted and facilitated for employees through training opportunities.

Caritas Cambodia is committed to the learning and capacity development of all its staff members and has, as one of its priorities, set this out in the Strategic Framework 2017 - 2021. The



*Training on CI Emergency Tools kit and Community Base Disaster Preparedness*

aim is to strengthen organisational performance that will further contribute to the vision and mission of Caritas by investing in staff development. In 2019, following the needs of learning and capacity development, Caritas Cambodia co-ordinated and encouraged the implementation of an annual staff development plan, which was set out based on training needs. The provision of appropriate knowledge and skills would be designed and delivered in various ways - through on-the-job training, in-house training




and oversea training. There would be a number of training activities for all staff members and other interested Catholic Churches for better performance of service delivery.




In 2019, to respond to the needs of learning and capacity development, Caritas Cambodia identified an annual staff development plan which was set out based on the training needs of appropriate knowledge and skills, and which was to be designed and delivered using various methods: on-the-job training, in-house training, and oversea

training through a number of training activities for its staff members and other interested Catholic Churches for better performance of their service delivery.

During the reporting period, 5 training activities were organised in 2019. 3 were conducted in Cambodia and were organised by Caritas Cambodia. The other 2 were conducted overseas and were organised by Caritas India and Caritas Asia. In total, 89 staff attended the different 2019 training activities.

## II. Programmes Records of Achievements 2019

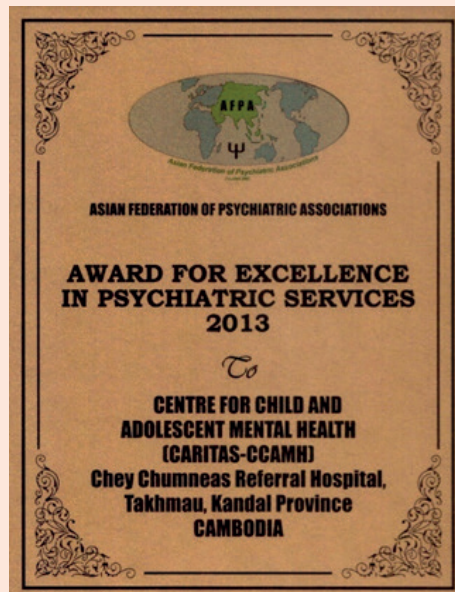
 IN-COUNTRY TRAINING	 PURPOSE OF TRAINING	 NUMBER OF STAFF PARTICIPATING
<b>Proposal Writing</b> 14 <sup>th</sup> - 17 <sup>th</sup> January 2019 Caritas Cambodia, Phnom Penh	<ul style="list-style-type: none"> <li>Provide knowledge on developing a comprehensive proposal.</li> <li>Introduce the art of proposal writing and technique to win grants.</li> <li>Strengthen the capacity of programme staff on proposal writing skills.</li> </ul>	25 (6 females)
<b>Business Planning</b> 11 <sup>th</sup> - 15 <sup>th</sup> February Caritas Cambodia, Phnom Penh	<ul style="list-style-type: none"> <li>Learn the fundamentals of business planning, the main components of a business plan and different business models.</li> <li>Effectively write a business plan, a proposal and an operational plan.</li> <li>Strengthen programme staff skills related to: identifying and analysing problems, production chains, market opportunities, market competitiveness, risk analysis, risk reduction, risk management, stakeholder analysis, financial analysis and how to evaluate business performance.</li> <li>Create learning, practice and a sharing environment with the Integrated Community Development (ICD) programme staff.</li> </ul>	31 (13 females)
<b>Caritas Internationalis (CI) Emergency Toolkit &amp; Community Based Disaster Preparedness (CBDP)</b> 2 <sup>nd</sup> - 6 <sup>th</sup> December 2019 Caritas Cambodia, Phnom Penh	<ul style="list-style-type: none"> <li>Understand the CI Emergency Toolkit.</li> <li>Understand the concept of CBDP.</li> <li>Develop a disaster preparedness plan.</li> </ul>	26 (6 females)

 IN-COUNTRY TRAINING	 PURPOSE OF TRAINING	 NUMBER OF STAFF PARTICIPATING
<b>Laudato Si Symposium &amp; Animators' Training</b> 13 <sup>th</sup> - 15 <sup>th</sup> November 2019 Bangkok, Thailand	<ul style="list-style-type: none"> <li>The Deep Journey into Laudato Si' Symposium (DJLS) designed to raise awareness on the urgency to respond to the call of Laudato Si' and to care for our common home plus animators' training.</li> <li>Create teams that are empowered to promote Laudato Si' and awaken more people to care for the earth actively and our common home, by facilitating the DJSL in their respective constituencies and networks.</li> <li>Provide opportunities for cross-learning and mutual exchange of experiences and knowledge amongst participants.</li> <li>Share learning in the field of human and urban development programmes focusing on the poor and marginalised.</li> </ul>	4 (3 females)
<b>Laudato Si Symposium and Animators Training</b> 13 <sup>th</sup> - 15 <sup>th</sup> November 2019 Bangkok, Thailand	<ul style="list-style-type: none"> <li>The Deep Journey into Laudato Si' Symposium (DJLS) designed to raise awareness on the urgency to respond to the call of Laudato Si' and to care for our common home plus animators' training.</li> <li>Create teams that are empowered to promote Laudato Si' and awaken more people to care for the earth actively and our common home, by facilitating the DJSL in their respective constituencies and networks.</li> <li>Provide opportunities for cross-learning and mutual exchange of experiences and knowledge amongst participants.</li> <li>Share learning in the field of human and urban development programmes focusing on the poor and marginalised.</li> </ul>	4 (3 females)
<b>Development Dynamics</b> 15 <sup>th</sup> - 29 <sup>th</sup> July 2019 Nepal	<ul style="list-style-type: none"> <li>Share learning in the field of human and urban development programmes focusing on the poor and marginalised.</li> </ul>	3 (1 female)

### III. SUCCESS STORY

“Caritas-CCAMH a Blossoming Institution through Sustained Capacity Building in Cambodia, a Post-Conflict Nation”

The award citation is below:



Award & Citation

“The Caritas Centre for Child and Adolescent Mental Health (CCAMH)

was founded in 1991 by Dr Marcel Charles Roy, a physician from Canada, to help children and adolescents with mental health problems in Cambodia, a post-conflict country. At an age when even adult psychiatric services in Cambodia were hardly developing, the starting of Caritas-CCAMH was a shining beacon of mental health care for the nation of Cambodia. The centre grew steadily with a child psychiatrist from India plus developed human resources from amongst enthusiastic Cambodian colleagues, some of whom were trained in centres of excellence in India. The centre, a pioneering institution, having developed systems of community, school and centre-based mental health promotion, demonstrated a scalable model in developing countries of Asia and the Pacific. It has developed successful outreach centres in the north-west of the country in Battambang and Kampong Thom provinces.”

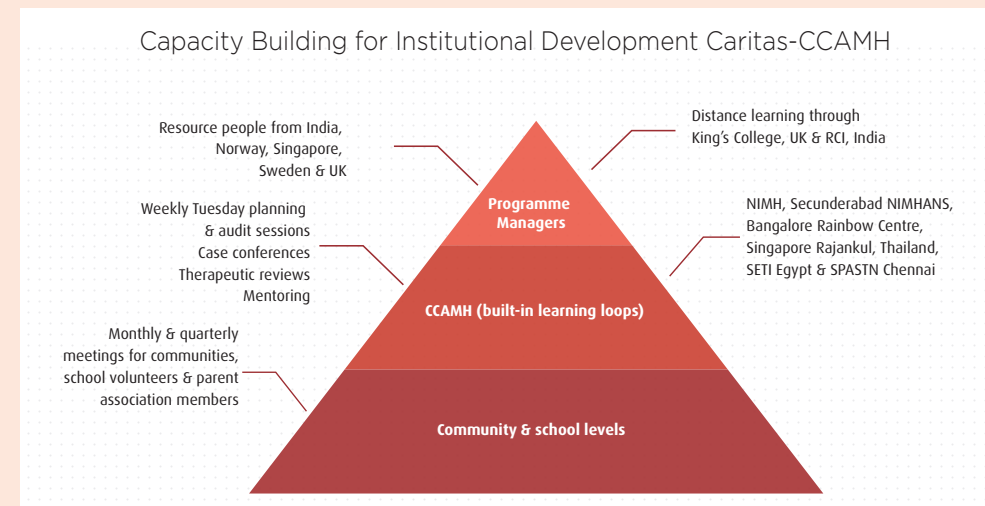
In January 2013, His Excellency (HE) Dr Mam Bun Heng, Minister of Health of the Royal Government of Cambodia, inaugurated “Comprehensive Services

for Children with Special Needs”. It was built with the support of the India, Brazil and South Africa (IBSA) Trust Fund and executed by Caritas Cambodia at the Chey Chumneas Hospital, Takhmau, Kandal Province, Cambodia.

*“In recognition of this unique and outstanding public-private partnership to develop child and adolescent mental health in Cambodia, the Asian Federation of Psychiatric Associations (AFPA) is honoured to present the AFPA Award for Excellence 2013 to Caritas-CCAMH on 3rd August 2013 in Colombo, Sri Lanka”.*

#### Caritas-CCAMH Cambodia, a Learning Organisation

Caritas-CCAMH is a partnership programme between the Ministry of Health, the Royal Government of Cambodia and Caritas Cambodia. It is the only centre in the country providing comprehensive services for children with neuro-developmental and mental health problems. Over the years, the Caritas-CCAMH team has been putting into practice the “learning organisation



model” wherein each and every staff member spends 30 - 40% of their working hours gaining new knowledge and skills, which had led to the improved quality of services offered at the centre.

The weekly and monthly structured capacity building programme is strongly supported by mental and public health professionals from countries such as India, Singapore, Sweden, Thailand, the United Kingdom (UK) and Riverside College Inc. (RCI), the Philippines. The Caritas-CCAMH team has developed a cascade-model of knowledge

and skills’ transfer to communities, schools and in prison settings. The Caritas-CCAMH team has built a “3-tier capacity building process,” which had led to the strengthening of institutions that provide services within the health care system. The 3 levels of the structured and sustained capacity building process are at the community and health centre levels (primary), district and provincial levels (secondary) and the tertiary level, namely the National Pediatric Hospital (NPH) and the Khmer Soviet Friendship Hospital (KSFH).

#### Partnership with Caritas Asia in Human Resource Development

Caritas Cambodia actively collaborates with Caritas Asia’s partner agencies to build the capacity of the staff and to strengthen the institutions within Cambodia.

Ms Sok Dearozet, who has been working with Caritas-CCAMH, along with 2 other colleagues, attended the international training “International Development Dynamic Course (IDDC)” in Nepal, organised by Caritas India.

The IDDC course included many different topics: Catholic social teaching and the spirituality of development work, Project Cycle Management (PCM), Results-Based Management (RBM),



activities in workshop



Participants in the 'Development Dynamic Course- IDDC', Nepal

social analysis, people led empowerment/empowering animation, natural resource management & climate change resilient approaches, Community Managed Disaster Risk Reduction (CMDRR), development communications, management of development organisations, leadership, peace building and conflict resolution. Ms Sok Dearozet and her colleagues came back strengthened by the experience.

Ms Sok Dearozet said, "I learnt from our Caritas friends from different countries, made good friends, enjoyed both the course and the continued partnership within our Caritas family network. I plan to impart the knowledge and skills I have gained from this course with my colleagues in order to develop our work/mission. Caritas-CCAMH can then be more productive and we can support each other to strengthen our Caritas institution's success.

**Case Study: "To stabilise the organisation's funding, you have to build yours"**

Mr Chob Sombo, a programme officer, works for the Caritas Battambang programme. He attended a training course on proposal writing between 14th - 17th January 2019. The overall objective of the course was to introduce the art and techniques of proposal writing and the know-how of producing high quality and potentially successful proposal bids.

Before the training, Sombo had difficulty in writing an effective proposal. He lacked the technical skills and struggled in understanding each part of the proposal elements in a template, including goal, objectives, outputs and activities. The course was really relevant for Sombo, who holds a senior position within the organisation and who is responsible for developing his project. He has to do this through fund raising and proposal writing, so Sombo has to know about all kinds of proposals irrespective of the funding sources. The course covered the various types of bids and proposals and the key



Mr. Sambo, green T-shirt during Laudato Si shearing

similarities and differences between them, plus the various approaches needed to reflect these factors.

The training content was structured to address all of the key issues central to developing a well-presented proposal. These included planning and design, project ideas and the key elements of each, steps to follow, proposal structure

and writing styles, budget and eligibility. It also placed importance on reviewing and checking, as well as explaining the actual submission process and what happens to a proposal after it has been submitted.

As a result of completing this course, Sombo is better equipped to produce a winning proposal because he now

understands the key elements of a well-constructed proposal. He can differentiate between the various types of proposals and funding streams and can choose the approaches needed to deliver a comprehensive proposal in a timely manner.

After Sombo completed the course, he was able to submit and win 2 proposal bids for a health project and one for the German Federal Ministry of Economic Co-operation and Development (BMZ), which was a significant improvement for his development career.

He said that without this golden opportunity provided by the Caritas management team, these miracles would not have happened. "I would like to express my great and sincere thanks for all the ongoing capacity building provided to staff. With this course, I have gained a lot knowledge and know-how. Now I feel more confident at using the art and techniques of proposal development in order to win a grant", he said.



## THANKS TO OUR PARTNERS AND DONORS

### Partners and Donors

Caritas Spain
Caritas Cambodia Reserve Fund
Caritas Germany
Caritas Switzerland
Income from Patient
One Body One Spirit Movement (OBOS)
Caritas Australia
Caritas Scotland (SCIAF)
Caritas Czech Republic
NSSF/CDMD
Misereor
ABC Tissue Vision
MISSIO
Caritas Japan
Dr.Lee&Bar
Caritas Asia
Louvain Coorportion
NGOs network/Private donors/Others
Overhead cost from Programs
Wereld Missie Hulp
R+R Foundation

### Government partners and line ministries

Ministry of Rural Development
Ministry of Health
Ministry of Interior, General Department of Prison
Ministry of Labor and Vocational Skill Training
National Committee for Disaster Management (NCDM)
National Committee for Counter Trafficking in Person (NCCT)
Ministry of Environment
Ministry of Social Affairs, Veteran and Youth Rehabilitation
Ministry of Agriculture, Forestry and Fisheries
Ministry of Land Management, Urban Planning and Construction

## FINANCIAL SUMMARY 2019

Program Area	Fund Carry Forward & Fund Received (In Usd)	Amount Spent (In Usd)	Fund Received From Partners
	-		Balance Carry forward
	-	720,219	
	39,282		Dr.Lee&Bar
	530,076		Income from Patient
	49,840		ABC Tissue Vision
	-		Private Donor/other income
	174,003		NSSF/CDMD
	9,961		NGOs network/Private donors/Others
	-		Caritas Cambodia Takeo Eye Reserved Fund
<b>SUB TOTAL</b>	<b>803,162</b>	<b>720,219</b>	
	81,760		Balance Carry forward
CCAMH Inclusive development of children and adolescent Through family and community empowerment Programme	56,250	320,485	Caritas Spain
	179,462		Caritas Germany
<b>SUB TOTAL</b>	<b>317,472</b>	<b>320,485</b>	
Center for Child and Adolescent Mental Health Programme-Supported by UNICEF	-	-	Balance Carry forward
	-	-	
<b>SUB TOTAL</b>	<b>13,362</b>	<b>15,085</b>	



Program Area	Fund Carry Forward & Fund Received	Amount Spent (In Usd)	Fund Received From Partners
Center for Child and Adolescent Mental Health Programme-Supported by Louvain		-	
	684		Balance Carry forward
	12,678	15,085	Louvain Coorportion
<b>Sub Total</b>	<b>13,362</b>	<b>15,085</b>	
Cambodia Institutional Capacity Development Programme		-	Balance Carry forward
	143,392	288,939	Overhead cost from Programs
			Caritas Reserve Fund
<b>Sub Total</b>	<b>143,392</b>	<b>288,939</b>	
Program for promotion of comprehensive social inclusion of vulnerable persons living with psycho-social, social and physical disabilities and chronic diseases in Cambodia, 2019-2021		-	Balance Carry forward
		-	
	281,276	133,643	Caritas Germany
<b>Sub Total</b>	<b>281,276</b>	<b>133,643</b>	
Siem Reap Community Health Programme			Balance Carry forward
	7,090		
	164,051	174,127	Caritas Spain
<b>Sub Total</b>	<b>171,141</b>	<b>174,127</b>	
Promotion of Comprehensive Social Inclusion of Vulnerable Person Living with psycho-social, social physical disabilities and chronic diseases in Cambodia. (Ca. Germany-P.327-2019-002 )			Balance Carry forward
	10,268		
	66,821	103,516	Caritas Germany
<b>Sub Total</b>	<b>77,089</b>	<b>103,516</b>	

Program Area	Fund Carry Forward & Fund Received (In Usd)	Amount Spent (In Usd)	Fund Received From Partners
Kampong Thom Integrated Development Programme	40,179		Balance Carry forward
	74,251	116,911	Caritas Spain
<b>Sub Total</b>	<b>114,430</b>	<b>114,430</b>	
Preah Vihear Community Development Programme	40,179		Balance Carry forward
	79,196	117,101	Caritas Spain
<b>Sub Total</b>	<b>119,375</b>	<b>117,101</b>	
Kamping Puoy Community Development Program 2019	-		Balance Carry forward
	66,515	66,328	One Body One Spirit Movement (OBOS)
<b>Sub Total</b>	<b>66,515</b>	<b>66,328</b>	
Siem Reap Community Development in Chikreng Programme	40,179		Balance Carry forward
	75,381	117,477	Caritas Spain
<b>Sub Total</b>	<b>115,560</b>	<b>117,477</b>	
Vocational Skill Development for Young Women and Young Monthers with Children in Battambang Province Programme	75,306		Balance Carry forward
	113,606	197,862	Caritas Switzerland
	40,000		Caritas Japan
	55,935		MISSIO
<b>Sub Total</b>	<b>284,847</b>	<b>197,862</b>	
Battambang Community Health Programme	7,090		Balance Carry forward
	99,882	107,776	Caritas Spain
<b>SUB TOTAL</b>	<b>106,972</b>	<b>107,776</b>	

Program Area	Fund Carry Forward & Fund Received (In Usd)	Amount Spent (In Usd)	Fund Received From Partners
Preah Vihear Community Health Programme	7,090		Balance Carry forward
	97,087	98,263	Caritas Spain
<b>SUB TOTAL</b>	<b>104,177</b>	<b>98,263</b>	
Mondulkiri Indigenous People Integrated Community Development Programme	1,273		Balance Carry forward
	57,782	35,444	Caritas Scotland (SCIAF)
<b>Sub Total</b>	<b>59,055</b>	<b>35,444</b>	
"youth development program"	1,965		Balance Carry forward
	40,860	73,628	Misereor
	25,000		Caritas Japan
	6,648		Caritas Germany
	7,653		Caritas Cambodia Reserve Fund
<b>Sub Total</b>	<b>82,126</b>	<b>73,628</b>	
Vocational Training for Cambodian Prison Programme	-	-	Balance Carry forward
	5,497	5,477	Wereld Missie Hulp
<b>Sub Total</b>	<b>5,497</b>	<b>5,477</b>	Wereld Missie Hulp
Kampong Thom, Siem Reap and Preah Vichear Health Prison Programme	10,088		Balance Carry forward
	22,332	32,419	Caritas Spain
<b>Sub Total</b>	<b>32,420</b>	<b>32,419</b>	
(CCAMH) Malis for medicines	-	-	Balance Carry forward
	33,925	8,000	R+R Foundation
<b>Sub Total</b>	<b>33,925</b>	<b>8,000</b>	

Program Area	Fund Carry Forward & Fund Received (In Usd)	Amount Spent (In Usd)	Fund Received From Partners
Mondolkiri, Rattanakiri, Stung Treng, Kratie ,Pursat and Pailin Comprehensive Prison Programme	13,543		Balance Carry forward
	82,556	88,200	Caritas Australia
<b>Sub Total</b>	<b>96,099</b>	<b>88,200</b>	
Humanitarian Assistance materials for distribution to people affect by flooding at Rattankiri province	52,129		Balance Carry forward
		79,071	Caritas Germany
<b>Sub Total</b>	<b>52,129</b>	<b>79,071</b>	
"3rd National Inter-Faith Forum Against Human Trafficking at Kos Pich Phnom Penh, Cambodia &GMS Meting"			Balance Carry forward
	11,000	21,424	Caritas Asia
	10,424		NGOs network/Private donors/Others
<b>Sub Total</b>	<b>21,424</b>	<b>21,424</b>	
Innovation for Agribusiness and Rural Markets in Kampong Thom Province ( Fund by Ca.Germany)	13,899		Balance Carry forward
		13,937	
<b>Sub Total</b>	<b>13,899</b>	<b>13,937</b>	
building resilience and disaster preparedness of communities in kampong chhnang province	-	-	Balance Carry forward
	70,698	74,393	Caritas Czech Republic
<b>Sub Total</b>	<b>70,698</b>	<b>74,393</b>	

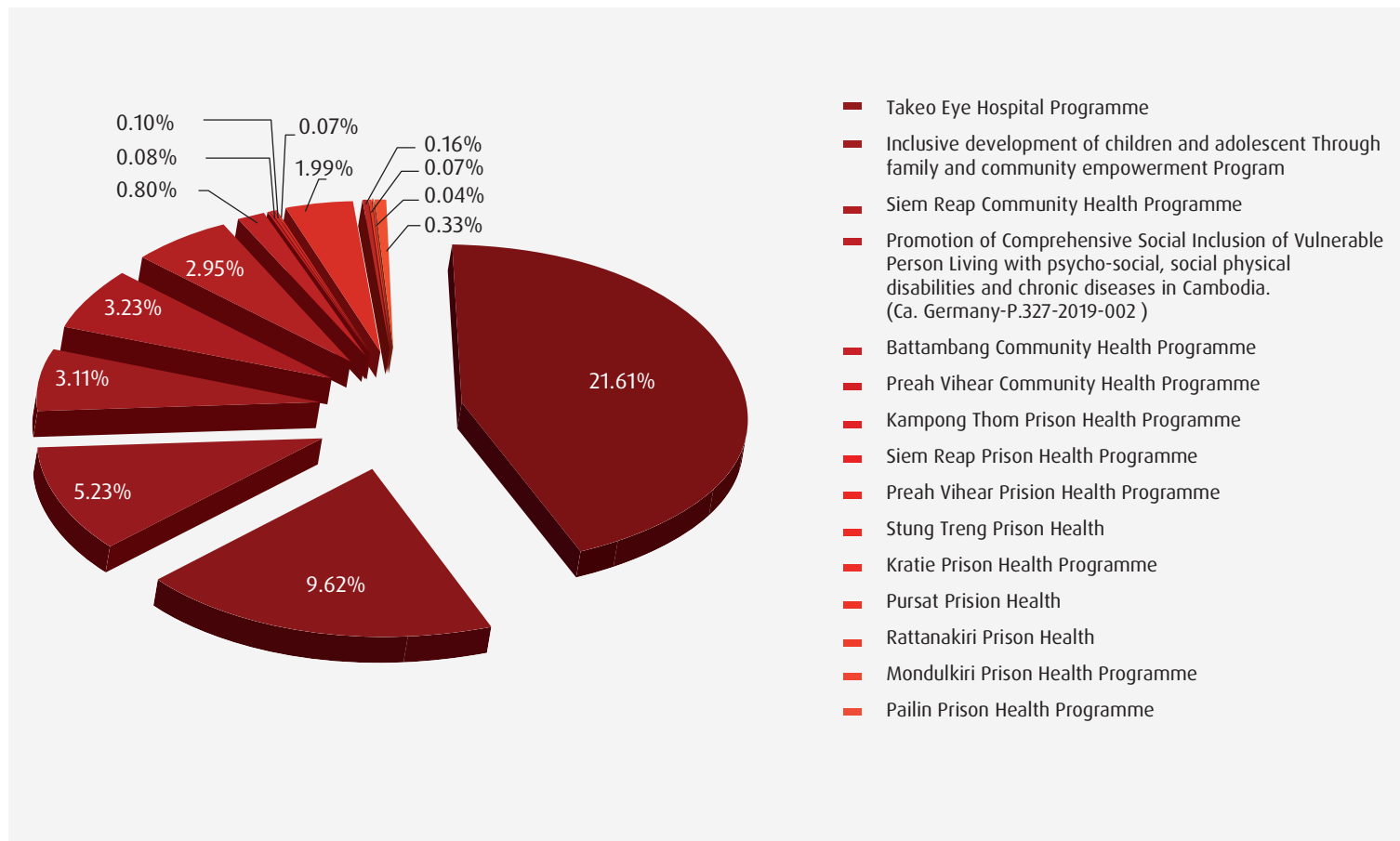


## SUMMARY PROGRAM EXPENDITURE FOR YEAR 2018

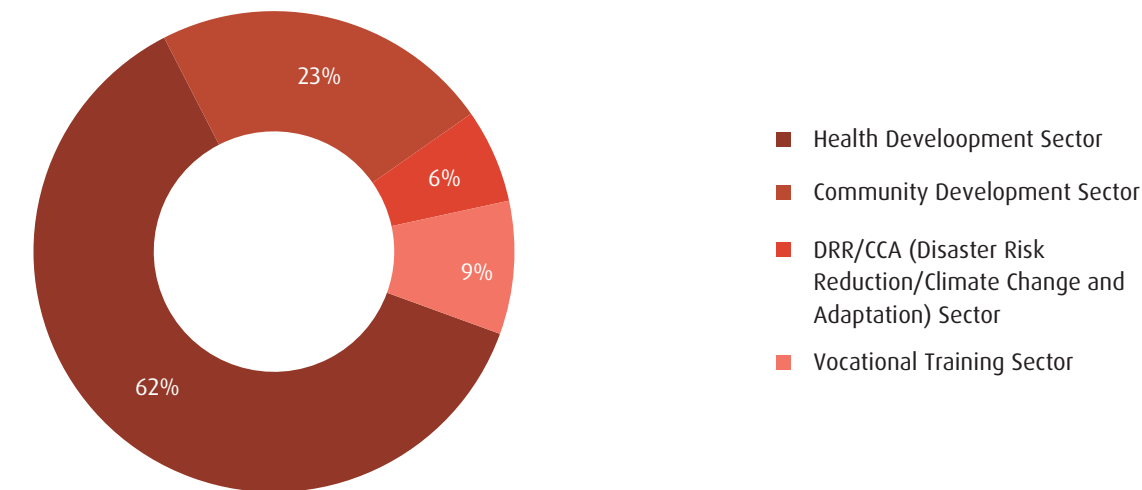
Program Name	Percentage
Cambodia Institutional Capacity Development	8.67%
Kampong Thom Integrated Development Programme-Supported by Inditex	3.51%
Preah Vihear Community Development Programme	3.51%
Battambang Kampinh Puoy Community Development Programme	1.99%
Siem Reap Community Development Programme in Chikreng	3.53%
Mondulkiri Indigenous People Integrated Community Development Programme	1.06%
Kampuchea Soriya Group in year 2019	0.56%
Takeo Eye Hospital Programme	21.61%
Inclusive development of children and adolescent Through family and community empowerment Program	9.62%
Siem Reap Community Health Programme	5.23%
Promotion of Comprehensive Social Inclusion of Vulnerable Person Living with psycho-social, social physical disabilities and chronic diseases in Cambodia. (Ca. Germany-P.327-2019-002 )	3.11%
Battambang Community Health Programme	3.23%
Preah Vihear Community Health Programme	2.95%
Kampong Thom Prison Health Programme	0.80%
Siem Reap Prison Health Programme	0.08%
Preah Vihear Prison Health Programme	0.10%
Stung Treng Prison Health	0.07%

Kratie Prison Health Programme	1.99%
Pursat Prison Health	0.16%
Rattanakiri Prison Health	0.07%
Mondulkiri Prison Health Programme	0.04%
Pailin Prison Health Programme	0.33%
Improving quality of maternal and child healthcare services in three hospitals in Kampong Chhnang province until October 2020	7.82%
Center for Child and Adolescent Mental Health Programme- Supported by Louvain	0.45%
Program for promotion of comprehensive social inclusion of vulnerable persons living with psycho-social, social and physical disabilities and chronic diseases in Cambodia, 2019-2021	4.01%
Malis for medicines at CCAMH	0.24%
Innovation for Agribusiness and Rural Markets in Kampong Thom Province ( Fund by Ca.Germany)	0.42%
Building Resilience And Disaster Preparedness Of Communities In Kampong Chhnang Province	2.23%
Build Community Base Eco-tourism and Replicate of Measure for Adaptation to Climate Change in Mondolkiri province	0.73%
The Project Follow up and Extension of the Measure Adaptation to Climate Change in 03 Provinces of Cambodia	0.56%
Humanitarian Assistance materials for distribution to people affect by flooding at Rattankiri province	2.37%
Friendly Vocational Training for women and young mother with Children	5.94%
Youth Vocational Training Programme supported by (Misereor and Japan)	2.21%
Vocational Training for Cambodian Prison	0.16%
3rd National Inter-Faith Forum Againt Human Trafficking at Kos Pich Phnom Penh, Cambodia &GMS Meting	0.64%
<b>Total Expenditure</b>	<b>100%</b>

## SUMMARY PERCENTAGE OF PROGRAM EXPENDITURE FOR YEAR 2019



## SUMMARY EXPENSE REPORT BY SECTOR 2019 (UNAUDITED)



No.	SECTOR	Percentage
1	Health Development Sector	62%
2	Community Development Sector	23%
3	DRR/CCA (Disaster Risk Reduction/Climate Change and Adaptation) Sector	6%
4	Vocational Training Sector	9%
5	TOTAL EXPENDICTURES BY SECTOR	100%

## **CARITAS CAMBODIA**

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